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1 4	Los Angeles, California 90071		
14	Telephone: 213 239-5100 Facsimile: 213 239-5199		
15	1 desimile. 213 237-3177		
16	Attorneys for Defendant PeopleConnect, Inc.		
17	UNITED STATES DISTRICT COURT		
18	NORTHERN DISTRICT OF CALIFORNIA		
19	SAN FRANCISCO DIVISION		
20			
21			
	ALICIA NOLEN, on behalf of herself and all	Case No. 3:20-cv-09203-EMC	
22	others similarly situated,		
23	Plaintiff.	DECLARATION OF MICHAEL LAMBARD	
24	v.		
25	PEOPLECONNECT, INC., a Delaware		
	Corporation,		
26	Defendant.		
27			
28			
-			

- 1. I am a Tier 3 Customer Representative at PeopleConnect, Inc. ("PeopleConnect"). I have been in that role since 2019, and I have worked at PeopleConnect since 2016. In my current role, I have primary responsibility for scanning of yearbooks for Classmates.com and an understanding of PeopleConnect's acquisition of yearbooks. I also have familiarity with and regularly work with PeopleConnect's member care records.
- 2. PeopleConnect owns Classmates.com, which hosts a digital library of over 450,000 school yearbooks.
- 3. The oldest yearbooks in the Classmates.com library date back to the 1890s, and the database contains yearbooks dating throughout the twentieth century and into the twenty-first century. Many of the yearbooks, particularly the older ones, are in black and white. The quality of the books and the images and text contained within them can vary significantly.
- 4. PeopleConnect hosts a variety of yearbooks on Classmates.com. Some of the older yearbooks were published in black and white and have poor quality images. Some more recent yearbooks appear in full color with higher-quality photographs. Many yearbooks contain varying sizes of pictures.
- 5. PeopleConnect licenses the yearbooks in the Classmates.com library to certain third parties, such as Ancestry.com. Ancestry.com pays PeopleConnect for such licenses.

### PeopleConnect Acquires Yearbooks For The Classmates.com Library In Various Ways

- 6. PeopleConnect used to acquire yearbooks by purchasing them from schools, individuals, or third-party companies . On hundreds of occasions, individual schools or school districts have sold one or more yearbooks to PeopleConnect. When contacting schools, school districts or other sources, PeopleConnect informed the contacted source that the books were being purchased to display on Classmates.com and to facilitate the sale of reprints.
- 7. Beyond those direct purchases, PeopleConnect acquires the yearbooks it hosts in its library via two principal methods.

### Send In Your Yearbook Program

8. The first method by which PeopleConnect acquires yearbooks is through Classmates.com's

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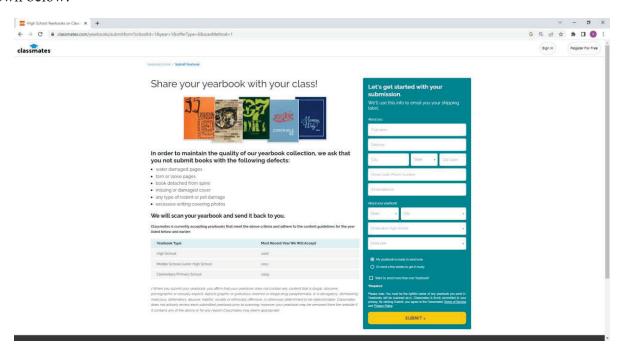
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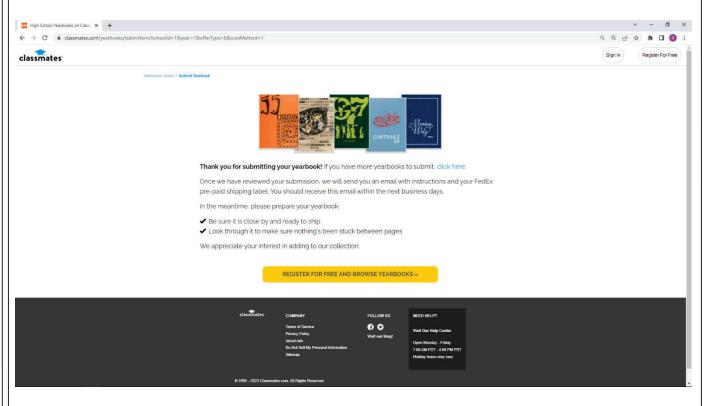
- 9. Individuals who choose to participate in the SIYY program can either donate their yearbooks (in which case PeopleConnect causes those yearbooks to be scanned and destroyed) or loan their yearbooks (in which case PeopleConnect causes those yearbooks to be scanned and returned).
- 10. Individuals can contact PeopleConnect about participation in SIYY through three different channels: (a) through the SIYY webpage on Classmates.com (the "Website"); (b) by emailing directly with PeopleConnect's member care group; or (c) by calling PeopleConnect's member care group.
- A true and accurate representation of the SIYY webpage, as it appears on Classmates.com, 11. is shown below:



- 12. Individuals can fill out the form on the right side of this webpage, which asks for their name, address, email address, and yearbook information.
- The text that appears above the yellow "SUBMIT" button states that the participant "must 13. be the rightful owner" of the yearbook(s) submitted and that by clicking "SUBMIT," the participant agrees to the Classmates.com Terms of Service and Privacy Policy, and that text includes hyperlinks to both.
  - If the participant hits "SUBMIT," the Website displays a different webpage that confirms 14.

the submission and describes the next steps in the loan or donation process.

15. A true and accurate representation of that webpage, as it appears on Classmates.com, is shown below:



- 16. At the bottom of this new webpage is a button participants may, but are not required, to click to begin the process to register for a free membership on Classmates.com. Individuals are not required to register for a Classmates.com account to participate in the SIYY program.
- 17. Regardless of whether the SIYY participant decides to register on the screen shown above, PeopleConnect then will send a consent form and shipping label so that the SIYY participant can send the yearbook(s) to PeopleConnect.
- 18. By executing the SIYY consent form, the SIYY participant agrees to provide PeopleConnect the "perpetual, non-revocable right and license to use, publish, display, modify, market, distribute, transmit and create derivative works from the images" within the yearbooks "for editorial, commercial, promotional and all other purposes." Participants also represent by executing the SIYY consent forms that they are: "the rightful owner of th[is] yearbook." The SIYY participant also agrees to: "hereby release and discharge [PeopleConnect] from any and all claims, ... for [violations of my] right of

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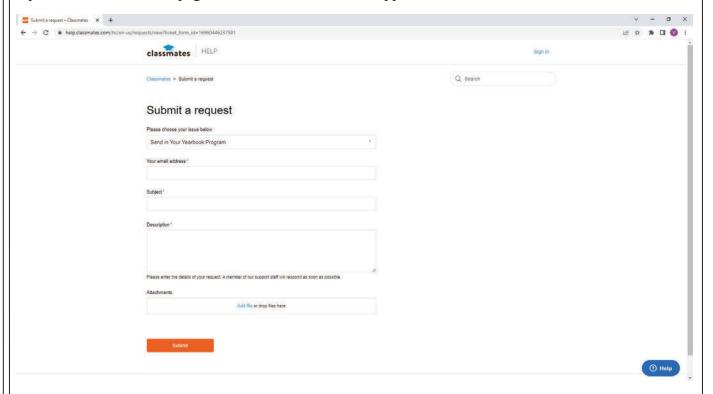
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publicity, ... or violation[s] of any other right arising out of or relating to any utilization of my yearbook." A true and accurate copy of the SIYY consent form is attached as Exhibit 1 (emphasis omitted). The above language has been included in the SIYY form since approximately 2010.

- 19. After completing the SIYY consent form, the participant can use the prepaid shipping label provided by PeopleConnect to mail their yearbook(s) to PeopleConnect.
  - 20. As noted, there is a second way that individuals can participate in the SIYY program.
- 21. Instead of filling out the form on the SIYY program webpage, individuals interested in donating or loaning yearbooks can contact the PeopleConnect member care team by sending an email, if they know the email address, or through an email form available on Classmates.com. A true and accurate representation of the webpage with the email form, as it appears on Classmates.com, is shown below:



- 22. When PeopleConnect receives an SIYY request through an email to member care, PeopleConnect responds, via email, by requesting additional information from the participant, such as name, contact information, shipping address, name of the school, and the year(s) of the yearbook(s). PeopleConnect does not verify this information for accuracy.
- 23. Upon receiving that information, PeopleConnect will email instructions to the participant on how to donate their yearbooks. PeopleConnect's emailed instructions attach the SIYY consent form

described above at paragraph 18 as well as a prepaid shipping label suitable for printing.

- 24. The participant then must execute and return the consent form and mail their yearbook(s) to PeopleConnect. If the participant does not execute the consent form, PeopleConnect will not scan the yearbooks.
- 25. Individuals that participate in the SIYY program by contacting member care, as opposed to initiating the process via the SIYY webpage on the Website, are not required to accept the Classmates.com Terms of Service.
- 26. As noted, individuals also may contact the member care team by telephone to participate in the SIYY program. If PeopleConnect receives an SIYY inquiry by telephone, PeopleConnect will follow the same steps that it follows for email requests as detailed in paragraphs 22–24.
- 27. PeopleConnect does not check to see if the participant is pictured in the yearbooks they donate, and PeopleConnect has received yearbooks from individuals who do not appear in the yearbooks they donate. This is in part because schools, teachers, libraries, museums, bookstore owners, historical societies and others have donated yearbooks through the SIYY program.
- 28. The SIYY consent form does not require participants to state whether they are providing yearbooks on their own behalf or on behalf of someone else or an organization.
- 29. To try to determine the exact source of any one yearbook received through the SIYY program and whether that source is affiliated with a school, school district or other organization, PeopleConnect has to engage in a labor-intensive inquiry into the program participant who donated that yearbook. That inquiry may include reviewing member care team emails from that participant (if any exist) and researching the participant on resources like Google and TruthFinder (a source of public records available online) to determine any possible affiliation between the participant and the school(s) whose yearbooks the participant donated.
- 30. As set out in the following paragraphs, PeopleConnect has attempted that process for this litigation for some yearbooks. By manually searching and reviewing the member care communications sent by individual SIYY participants, PeopleConnect was able to determine information about the participants that they did not otherwise provide to PeopleConnect (whether in their SIYY forms or

elsewhere) and that PeopleConnect does not request or track.

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- 31. Such information included some participants' affiliations (*e.g.*, with alumni organizations, museums, or school districts) and/or that certain participants donated yearbooks previously owned by others with affiliations to schools (including Plaintiff's yearbook, as detailed below).
  - 32. Examples of PeopleConnect's findings from those inquiries follow.
- 33. In 2021, a person identifying themself as contacted PeopleConnect through the member care process to donate several yearbooks to PeopleConnect, including the 2016 Tulare Union High School yearbook in which Plaintiff Nolen appears. The 2016 Tulare Union High School yearbook was then scanned and uploaded onto Classmates.com on August 12, 2021. In email correspondence with PeopleConnect, stated that his deceased wife, had been a teacher at Tulare Union High School and he wanted the yearbooks uploaded onto Classmates.com. A person identified as is pictured in the 2016 Tulare Union High School yearbook. A true and accurate copy of the email correspondence with and the SIYY form he submitted are attached as Exhibits 2–3.
- In 2020, a person identifying themself as 34. contacted PeopleConnect through the member care process to donate ten yearbooks from Bartow High School and George Jenkins High School, both in Florida. A Google search revealed a person named was employed as an administrator of one of those schools and was employed by the corresponding school district. PeopleConnect then identified an email from to member care in which he stated that he "was a school administrator for many years" and that, in at least 1994, he "was assistant principal[]" at did not specify if he was an administrator at in other years nor whether he ever was an administrator at Bartow. A true and accurate copy of the email correspondence with is attached as Exhibit 4.
- 35. In 2021, a person identifying themself as contacted PeopleConnect through the member care process to loan more than fifty yearbooks from Griswold High School in Griswold, Connecticut. In her email, identified herself as the Community Relations & Special Projects Coordinator for Griswold High School. contacted PeopleConnect using what appears to be a school-affiliated email address. A true and accurate copy of the email correspondence with

and the SIYY form she submitted are attached as Exhibits 5–10. 1 2 36. In 2022, a person identifying themself as contacted PeopleConnect through 3 the member care process to inquire about donating 112 yearbooks from Durango High School in Colorado. In her email, she stated that she was the yearbook advisor for Durango High School. 4 5 PeopleConnect using what appears to be a school-affiliated email address. A true and accurate copy of the email correspondence with is attached as Exhibit 11. 6 7 37. In 2020, a person identifying themself as contacted PeopleConnect 8 through the member care process and provided a letter drafted on Scituate High School letterhead in which 9 he offered to donate forty-three yearbooks from that school. identified himself as the Student Council President of Scituate High School in Rhode Island, and contacted PeopleConnect using 10 what appears to be a school-affiliated email address. In letter, he requested a digital copy 11 of all of the Scituate High School yearbooks, and PeopleConnect replied that PeopleConnect would provide 12 13 a digital copy. A true and accurate copy of the email correspondence, letter, and SIYY form submitted by are attached as Exhibits 12–14. 14 15 38. In 2022, a person identifying themself as contacted PeopleConnect through the member care process to donate fifty-two books from the Florida School for the Deaf and the 16 Blind in Florida. In his email correspondence, identified himself as both an alumnus of the 17 18 Florida School and the Museum Coordinator for the Florida School for the Deaf and the Blind Museum-19 Alumni Hall. In his letter, stated that the Museum owned the yearbooks. A true and accurate copy of the email correspondence, letter, and SIYY form submitted by 20 are attached as Exhibits 21 15–17. 39. In 2022, a person identifying themself as contacted PeopleConnect through 22 23 the member care process to donate 34 yearbooks from Archbishop O'Hara High School in Kansas City, Missouri. In her email correspondence, identified herself as a "part of the Alumni Team" at 24 O'Hara High School and stated that the school had closed, and the school's alumni organization had 25 become the owners of the yearbooks. A true and accurate copy of the email correspondence and SIYY 26 forms submitted by are attached as Exhibits 18–21. 27 28 40. In 2020, a person identifying themself as contacted PeopleConnect

	through the member care process to donate 10 yearbooks from St. Vincent Pallotti High School in Laurel,			
	Maryland. In her email correspondence, she stated that she was the Assistant Director of Advancement			
Alumni Relations at the school. contacted PeopleConnect using what appears to				
	a school-affiliated email address. A true and accurate copy of the email correspondence and SIYY form			
	submitted by are attached as Exhibit 22–25.			
	41. In 2023, a person identifying themself as contacted PeopleConnect through the			
	member care process to donate several yearbooks from Middletown North High School in Middletown,			
	New Jersey. In her email correspondence, she stated that she was a teacher at that school. She also stated			
	that she could not create a Classmates.com account because another individual had used email			
	address to register for a Classmates.com account. A true and accurate copy of the email correspondence			
	with and SIYY form submitted by are attached as Exhibits 26–27.			
	42. Between December 18, 2018, to the present, PeopleConnect has added			
	yearbooks to the Classmates.com library contributed via the SIYY Program.			
	43. Between March 23, 2021, to the present, PeopleConnect has added			
	yearbooks to the Classmates.com library contributed via the SIYY Program.			
	44. PeopleConnect currently offers SIYY participants a free, time-limited subscription to			
	Classmates+ to thank them for donating or loaning their yearbook(s).			
	45. Only if the SIYY participant chooses to activate that free subscription on Classmates.com			
will the SIYY participant be required to become a Free Member and create a Classmates.com account (				
	they do not already have one).			
	Digitized Yearbooks Obtained Through Third-Party Vendors			
	46. PeopleConnect used to obtain yearbooks			
	47. PeopleConnect believed that informed the schools and libraries from whom			
	solicited yearbooks that the yearbooks would be published onClassmates.com.			
48. PeopleConnect entered into license agreements with				
	o o			

**Yearbook Scanning and OCR Process** 

55. I understand that the plaintiff in this case claims that:

Classmates scans yearbooks into a digital format, then extract personal information including names, photographs, schools attended, years of attendance, cities of residence, and biographical details. Classmates aggregates the extracted information into digital records associated with specific individuals.

56. Those claims are not accurate. When PeopleConnect scans a yearbook to place it on Classmates.com, the scanner makes digital copies of each page in the yearbook, similar to how one might scan a document from an office scanner.

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57. The users being able to search for words within a yearbook on Classmates.com. It is not used to create records associated with specific individuals, and PeopleConnect does not extract information, such as photographs, schools attended, cities of residence, and/or biographical details, from the yearbooks to create digital records associated with specific individuals.

58. Searches within yearbooks on Classmates.com are "plain text" searches, meaning that whatever the user types into the search bar, such as a person's name, mascot, activity, or even a made-up word, is compared against a large file containing all the text that has been recognized, from the yearbook in one character string. For example, if a user searches the word "John," subject to the above limitations, results, if any, will display for instances in which those characters appear in that order within a book (*e.g.*, "John", "Johnson", "Johnston", etc.).

### PeopleConnect's Records Concerning Registered Members

- 59. PeopleConnect maintains certain records concerning Classmates.com Free Members and Subscribers (together, "Registered Members").
  - 60. When Visitors to the Website register to become Free Members, they are prompted to

1	submit their name, email address, the state and city of their school, and their graduation year. They are no		
2	prompted to enter their residential address.		
3	61.		
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5			
6	62. For example, there are current Registered Member accounts that identify		
7	graduating from Tulare Union High School in 2016.		
8	accounts ( ), however, use names that do not match the names of any names identified in the index of		
9	that yearbook.		
10	63. Two of those Registered Member accounts provided the names "and".		
11	Two others provided the name "which is not a name that appears in the 2016 Tulare Union		
12	High School yearbook—though there is a "and		
13	provided the name "growing," but there are three different individuals with that name in this		
14	yearbook. One registered user provided the name "but that name does not appear in the		
15	2016 Tulare Union High School yearbook. While there is a		
16	neither are identified as seniors in the yearbook.		
17	64. Similarly, PeopleConnect does not attempt to require updates from its Free Members should		
18	any of their personal information change. That means PeopleConnect's records can be outdated, fo		
19	example if a Free Member changes their surname (through marriage or for any other reason).		
20	65. During the registration process, Classmates.com prompts users to identify whether their		
21	names have changed from the time that they were pictured in their yearbooks.		
22			
23			
24	I declare under penalty of perjury under the laws of the United States that the foregoing is true		
25	and correct and that I executed this declaration on July 5, 2023, in Shoreline, Washington.		
26	DocuSigned by:		
27	Michael Lambard B9571C671A8C454		
28	Michael Lambard		
	11		

DECLARATION OF MICHAEL LAMBARD – 3:20-cv-09203-EMC



Yearbook Owner's

Full Name:

### **Yearbook Submission Form**

**Instructions:** Thank you for submitting your yearbook! Please note that your yearbook will be scanned as is (written comments, etc.). Please remove any loose pages, photos, plastic protective covers, etc. that were not part of the original yearbook.

- 1. Complete and sign the section below.
- 2. Place the yearbook and this completed form in the provided FedEx box. Use bubble wrap, newspaper or other materials to protect the yearbook. Questions? Email us at **yearbookprogram@classmates.com.**

**Turn-Around Time:** The yearbook will be returned to you at the address provided below within 4-6 weeks after we receive your yearbook. NOTE: You may see your yearbook on the site prior to its return to you.

DO NOT DUPLICATE OR MAKE CHANGES TO THIS FORM. ANY UNAUTHORIZED COPIES OR CHANGES MAY DELAY THE SCANNING OF YOUR YEARBOOK. The barcode above is encoded for the specific school & year listed below. Corrections to your address, phone or email is acceptable. Please contact us if you have another yearbook to submit.

**OWNER & YEARBOOK INFORMATION** 

FedEx Deliverable Address:		Yearbook Year:	
City/State:		School Name:	
ZIP Code:			
Phone Number:		School City/State:	
Email Address:	_		
		AUTHORIZATION	
	Classmates, Inc. my yearbo me via prepaid FedEx Expre	ok so that it may be scanned and understand the ess Saver service.	at Classmates, Inc. will
hereby grant the perpet create derivative works or mixed media (includand all other purposes. Inc. and have the righ Classmates, Inc. and its causes of actions that I infringement of copyrigearbook.	tual, non-revocable right and from the images therein for ling graphics, recordings, re I hereby represent that I and to grant the foregoing lices affiliates, employees, agent I may have or may in the fulfill or trademark or violation	ook "as-is", including all hand-written content al license to use, publish, display, modify, market, or use on the world wide web, in email, and in any prints, film and/or photographs) for editorial, con the rightful owner of the yearbook that I am pense to Classmates, Inc. Furthermore, I hereby is, licensees, successors and assigns from any and ture have for libel, defamation, invasion of privation of any other right arising out of or relating the	distribute, transmit and y other electronic, print ommercial, promotional roviding to Classmates, o release and discharge dall claims, demands or acy or right of publicity, to any utilization of my
that Classmates, Inc. m agree that in no event either the mail delivery	ay rely upon this Authoriza will Classmates, Inc. be liab	sideration or compensation as a result of grantination to exercise the rights granted to it. Further to ble for any lost, damaged or destroyed yearbooks what Classmates, Inc.'s aggregate liability for any 50 US).	more, I understand and s that may occur due to
Yearbook Owner's Si	gnature:	Date:	
VIVV VD CLIDANICCION F	OBM Pov 00/24/2014	INTERNAL USE ONLY: □ Duplicate □ Barcode	Error □ Form Altered

INTERNAL USE ONLY:   Duplic	cate 🗆 Barcode Erro	or 🗆 Form Altered
□ Form Not Signed/Dated □	Other	
	PCI_CALL	AHAN_0001213

School ID (SID):

### classmat/s

### Yearbook Submission Form

Instructions: hank you for submitting your yearbook! Please note that your yearbook will be scanned as is (written comments, %c.). Please remove any loose pages, photos, plastic protective covers, etc. that were not part of the or world yearbook.

1. Complete and sign the section below.

SIYY - YB SUBMISSION FORM, Rev. 07.01.2020

2. Place the yearbook and this completed form in a protective box. Use bubble wrap, newspaper or other materials to protect the yearbook. Questions? Email us at yearbookprogram@classmates.com.

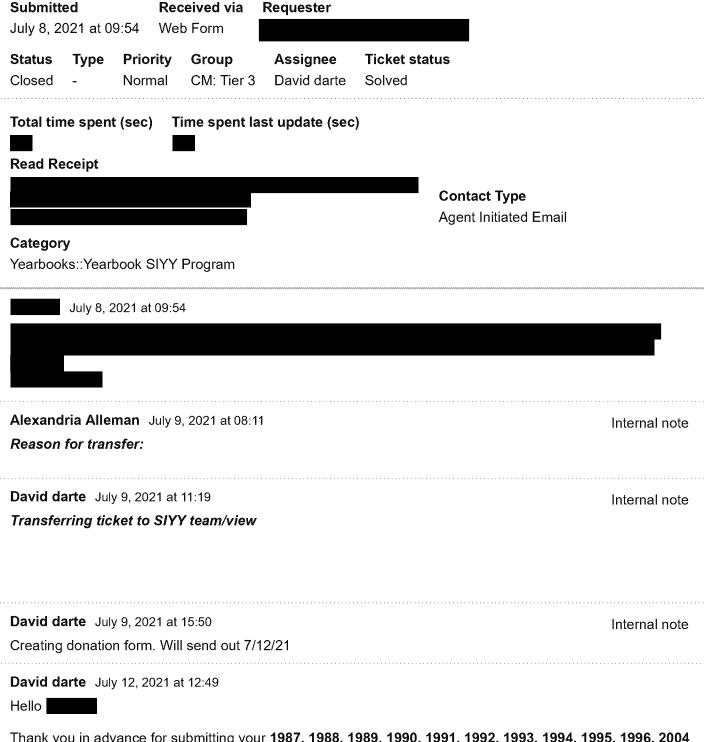
DO NOT DUPLICATE OR MAKE CHANGES TO THIS FORM. ANY UNAUTHORIZED COPIES OR CHANGES MAY DELAY THE SCANNING OF

	OWNER & YEARBOOK INFORMATI	ΟN		
Yearbook Owner's Full Name:	s	ichool ID (SID):		
FedEx Deliverable Address:		Yearbook Year:	1987-1996, 2004 & 2016	
City/State:	School N		lare Union High School	
ZIP Code:				
Phone Number:	School C	ity/State:	Tulare, CA	
Email Address:				
	AUTHORIZATION			
I hereby agree to donate my yearbook : yearbook be returned to me.	assmates.com and understand and acknowled	ge that under no circ	umstances will my	
I agree that Classmates.com may scan my yearbook "as is," including all hand-written content contained therein, and hereby grant the perpetual, non-revocable right and liceuse to use, publish, display, modify, market, distribute, transmit and create derivative works from the images therein for use on the world wide web, in email, and in any other electronic, print or mixed media (including graphics, recordings, reprints, film and/or photographs) for editorial, commercial, promotional and all other purposes. I hereby represent that I am the rightful owner of the yearbook and that I am donaling to Classmates.com and that I have the right to make such donation and to grant the foregoing license to Classmates, com. Furthermore, I hereby release and discharge Classmates.com and its affiliates, employees, agents, licensees, successors and assigns from any and all claims, demands or causes of actions that I may have or may in the future have for libel, defamation, invasion of privacy or right of publicity, infringement of copyright or trademark or violation of any other right arising out of or relating to any utilization of my yearbook.				
gratuitous violence or illegal drug paraj ethnically offensive, or otherwise deten scanning, however your yearbook mayl deem appropriate. I agree that I shall be entitled to no Classmates.com may rely upon this Aut will Classmates.com be liable for any	any content that is illegal, obscene, pornograph nalia, or is derogatory, demeaning, malicious, or ed to be objectionable. Classmates does not act, moved from the website if it contains any of the ditional consideration or compensation as a cation to exercise the rights granted to it. Furth damaged or destroyed yearbooks that may o claim shall under no circumstances exceed Fif.	defamatory, abusive, tively review each sub ne above or for any re result of granting t nermore, I understand occur due to the mail	hateful, racially or mitted yearbook prior to ason Classmates may he rights herein and thai and agree that in no event delivery process and that	
Yearbook Owner's Signature		Date		
	INTERNAL USE ONLY: 🗆 Du	uplicate □ Barcode	Error 🗆 Form Altered	

CONFIDENTIAL PCI\_CALLAHAN\_0008716

□ Form Not Signed/Dated □ Other \_

### #1982872 Your Classmates Yearbook Submission



Thank you in advance for submitting your **1987**, **1988**, **1989**, **1990**, **1991**, **1992**, **1993**, **1994**, **1995**, **1996**, **2004 & 2016 Tulare Union High School** yearbooks to <u>Classmates.com</u>.

Please mail your yearbooks to us as soon as possible so members of your class and school can enjoy the memories.

As a thanks for your submission, we'll issue you a FREE 3-month Classmates+ membership as soon as we receive your yearbook (limit one free membership per customer)!

Please complete the steps below to send in your yearbook:

- Complete and sign the attached Yearbook Submission Form, authorizing us to scan and publish your yearbook.
- Remove any loose pages, photos, plastic covers, etc. that were not part of the original yearbook.
- Place your yearbook and the Yearbook Submission Form in a box. Use bubble wrap, newspaper, or other material to protect your yearbook.
- Print the **FedEx Prepaid Shipping Label** attached, adhere it to your box and take to a FedEx Office location.

It's as easy as that! We'll scan your yearbook, add it to our online collection.

If you have any questions, please reply directly to this email. Thank you again for contributing to the Classmates yearbook collection!

Sincerely,

David Support Specialist Classmates.com

July 13, 2021 at 09:28

July 13, 2021 at 09:42

David darte July 13, 2021 at 12:07

Hello

Thank you in advance for submitting your **1987**, **1988**, **1989**, **1990**, **1991**, **1992**, **1993**, **1994**, **1995**, **1996**, **2004 & 2016 Tulare Union High School** yearbooks to <u>Classmates.com</u>.

Please mail your yearbooks to us as soon as possible so members of your class and school can enjoy the memories.

As a thanks for your submission, we'll issue you a FREE 3-month Classmates+ membership as soon as we receive your yearbook (limit one free membership per customer)!

Please complete the steps below to send in your yearbook:

- Complete and sign the attached **Yearbook Submission Form**, authorizing us to scan and publish your yearbook.
- Remove any loose pages, photos, plastic covers, etc. that were not part of the original yearbook.

#### Case 3:20-cv-09203-EMC Document 212 Filed 07/06/23 Page 20 of 133

- Place your yearbook and the Yearbook Submission Form in a box. Use bubble wrap, newspaper, or other material to protect your yearbook.
- Print the FedEx Prepaid Shipping Label attached, adhere it to your box and take to a FedEx Office location.

It's as easy as that! We'll scan your yearbook, add it to our online collection and mail it back to you within 6-8 weeks.

If you have any questions, please reply directly to this email. Thank you again for contributing to the Classmates yearbook collection!

Sincerely,

David Support Specialist Classmates.com

Support Software by Zendesk

3 of 3

### 🥒 #1811862 RE: Your Classmates Yearbook Submission

Submitted Received via Requester December 14, 2020 at 08:55 Closed Ticket Status Type Priority Group Assignee Ticket status Closed CM: Tier 3 David darte Solved Normal Total time spent (sec) Time spent last update (sec) Contact Type Agent Initiated Email Category Yearbooks::Yearbook SIYY Program December 14, 2020 at 08:55 Sent from Mail<a href="https://go.microsoft.com/fwlink/?LinkId=550986">https://go.microsoft.com/fwlink/?LinkId=550986</a> for Windows 10 From: Classmates<mailto:membercare@classmates.com> Sent: Wednesday, December 9, 2020 5:04 PM Subject: Your Classmates Yearbook Submission Alexandria Alleman December 15, 2020 at 14:08 Internal note Reason for transfer: is interested in selling rather than donating David darte December 16, 2020 at 12:04 Hi

Thank you for wanting to add to our yearbook collection! We are still acquiring yearbooks, primarily through bulk channels rather than individual purchases. We will be glad to upgrade you to a 12-month Classmates+ membership at no charge if you choose to loan us your book(s) for scanning.

If you're interested in a free Classmates+ membership, please reply and confirm the email address associated with the membership you'd like upgraded. Then, once we receive your yearbook(s), we'll complete your Classmates+ upgrade.

Also let us know if you would like us to return your yearbooks or donate them. We will send you the Yearbook Submission forms for the additional yearbooks you are submitting.

Thank you!

Sincerely,

David Support Specialist Classmates.com

Support Software by  ${\bf Zendesk}$ 



### **Yearbook Submission Form**

DO NOT DUPLICATE OR MAKE CHANGES TO THIS FORM. ANY UNAUTHORIZED COPIES OR CHANGES MAY DELAY THE SCANNING OF YOUR YEARBOOK. Corrections to your address, phone or email is acceptable. Please contact us if you have another yearbook to submit.

YOUR YEARBOOK. Corr	ections to your address, phone or email is acceptable.	Please contact us if you have and	other yearbook to submit.
	OWNER & YEARBOOK INF	ORMATION	
Yearbook Owner's Full Name:	Griswold Public Schools;	Total Yearbooks:	54
FedEx Deliverable Address:	267 Slater Avenue	Yearbook Years:	1939 - 2016
City/State:	Griswold, CT	School Name: <b>Griswold High School</b> School City/State: <b>Griswold, CT</b>	
ZIP Code:	06351		
Phone Number:			
Email Address:	Email Address: @griswoldpublicschools.org		
	AUTHORIZATIO	N	
	ny yearbooks to Classmates.com and understand and a a Hedman's loan of 54 yearbooks, Classmates agrees to so Schools.		
the images therein for us recordings, reprints, film the rightful owner of the the foregoing license to agents, licensees, success for libel, defamation, inv	e right and license to use, publish, display, modify, mare on the world wide web, in email, and in any other element and/or photographs) for editorial, commercial, promogyearbooks and that I am donating to Classmates.com of Classmates.com. Furthermore, I hereby release and dissors and assigns from any and all claims, demands or consistent of privacy or right of publicity, infringement of contact and utilization of my yearbooks.	ectronic, print or mixed media (in otional and all other purposes. I and that I have the right to make . scharge Classmates.com and its causes of actions that I may have	ncluding graphics, hereby represent that I am such donation and to grant affiliates, employees, or may in the future have
gratuitous violence or ille ethnically offensive, or o	oks do not contain any content that is illegal, obscene, pegal drug paraphernalia, or is derogatory, demeaning, therwise determined to be objectionable. Classmates of yearbook maybe removed from the website if it contai	malicious, defamatory, abusive, loes not actively review each sub	hateful, racially or mitted yearbook prior to
granting the rights herei	this authorization, I agree that I shall be entitled to a in and that Classmates.com may rely upon this Authorat in no event will Classmates.com be liable for any low and that Classmates.com' aggregate liability for any ci	rization to exercise the rights gr ost, damaged or destroyed yearbo	anted to it. Furthermore, I ooks that may occur due to
Yearbook Owner's S	Signature:	Date:	
l			

INTERNAL USE ONLY: □ Duplicate □ Barcode Error □ Form Altered
□ Form Not Signed/Dated □ Other

PCI\_CALLAHAN\_0008694

SIYY - YB SUBMISSION FORM

### #2129837 Submitting Multuple Yearbooks to Post

Submitted Received via Requester November 22, 2021 at 13:16 Web Form @griswoldpublicschools.org> Status Priority Group Assignee Ticket status Closed CM: Tier 3 Peggy Bell Normal Solved Total time spent (sec) Time spent last update (sec) **Contact Type** Webform Email Category Yearbooks::Yearbook SIYY Program November 22, 2021 at 13:16

Felicia Cantua November 23, 2021 at 11:04

Internal note

Transferring ticket to SIYY team/view

Peggy Bell November 23, 2021 at 11:42

Hello,

We appreciate your interest in adding yearbooks to our site!

Please reply to this email with the following information:

- Your name:
- · Your email address:
- Your telephone number:
- Your complete shipping address, including state and zip (physical addresses only):
- The name of the school:
- The city, state:
- The years:
- Loan or Donate:
- Date of when you submitted your request online:

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Once the above information is received, we will check our online inventory and if the yearbooks are needed, we'll send you instructions of the next step

Sincerely,

Peggy Support Specialist Classmates.com

Support Software by  ${\bf Zendesk}$ 

### #2137477 Re: Submitting Multuple Yearbooks to Post

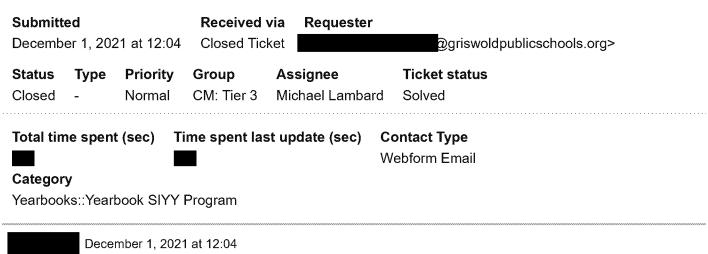
Submitted Received via Requester @griswoldpublicschools.org> November 30, 2021 at 12:45 Closed Ticket **Ticket status** Status Type Priority Group Assignee Closed Normal CM: Tier 3 Michael Lambard Solved Total time spent (sec) Time spent last update (sec) **Contact Type** Webform Email Category Yearbooks::Yearbook SIYY Program November 30, 2021 at 12:45 Griswold Public Schools <u> @GriswoldPublicSchools.org<mailto:</u> @GriswoldPublicSchools.org> GriswoldPublicSchools.org<a href="https://www.griswold.k12.ct.us/">https://www.griswold.k12.ct.us/</a> David darte December 9, 2021 at 15:41 Internal note Manual Submission-Transferring to Mike Michael Lambard December 10, 2021 at 07:28 Internal note Duplicate ticket

Firefox

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### #2138180 RE: Submitting Multuple Yearbooks to Post



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@GriswoldPublicSchools.org

GriswoldPublicSchools.org (https://www.griswold.k12.ct.us/)

From: Classmates < membercare@classmates.com> Sent: Tuesday, November 23, 2021 2:42:05 PM

Subject: Re: Submitting Multuple Yearbooks to Post

David darte December 9, 2021 at 15:42

Internal note

Manual Submission-Transferring to Mike

Michael Lambard December 10, 2021 at 07:40

Internal note

Will send out SIYY forms today.

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Griswold Public Schools @GriswoldPublicSchools.org GriswoldPublicSchools.org From: Gross, Lynne <Lynne, Gross@classmates.com>
Sent: Tuesday, April 25, 2023 11:30:24 AM
To: \_\_\_\_\_\_\_\_, Smith, Clint
Cc: Barr, David; Lambard, Michael
Subject: RE: Yearbook Donation - Griswold High School EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe. Apologies for the delayed response, it's always super busy over here. We can certainly take the 3 older books, but we can't accept the 2017 or 2018 books at this time. We may want to wait a couple of weeks before we have you ship them to us however, we can get the form emailed out to you so that we have at least that piece completed. I'll have David send you everything you need and coordinate this with you. Thank you, Lynne From: Sent: Friday, April 21, 2023 6:57 AM To: Smith, Clint <clinton.smith@classmates.com>
Cc: Barr, David <David.Barr@classmates.com>; Gross, Lynne <Lynne.Gross@classmates.com>; Lambard, Michael <Michael.Lambard@classmates.com> Subject: Re: Yearbook Donation - Griswold High School

Griswold Public Schools

2/14

Cc: Barr, David; Gross, Lynne; Lambard, Michael Subject: Re: Yearbook Donation - Griswold High School

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe. Hi just checking if you have been able to download all of the books? Thanks, Clint Smith Sr. Director, Strategic Partnerships PeopleConnect, Inc. | www.classmates.com From: @griswoldpublicschools.org> Date: Wednesday, November 16, 2022 at 8:56 AM To: Smith, Clint <clinton.smith@classmates.com>
Cc: Barr, David <David.8arr@classmates.com>, Gross, Lynne <Lynne.Gross@classmates.com>, Lambard, Michael <Michael Lambard@classmates.com> Subject: Re: Yearbook Donation - Griswold High School Griswold Public Schools @GriswoldPublicSchools.org GriswoldPublicSchools.org From: Smith, Clint <clinton.smith@classmates Sent: Wednesday, November 16, 2022 11:50:31 AM To: Cc. Barr, David; Gross, Lynne; Lambard, Michael Subject: Re: Yearbook Donation - Griswold High School EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe. Update apparently they plan to post multiple smaller batches of books on dropbox, the final batch by Friday. From: Smith, Clint <clinton.smith@classmates.com> Date: Wednesday, November 16, 2022 at 7:54 AM Subject: Re: Yearbook Donation - Griswold High School Great news! No, our tech team will likely post the remaining books all at once. Thanks Clint Smith Sr. Director, Strategic Partnerships PeopleConnect, Inc. | www.classmates.com From: @griswoldpublics
Date: Wednesday, November 16, 2022 at 7:51 AM
To: Smith, Clint <clinton.smith@classmates.com> @griswoldpublicschools.org> Cc: Barr, David April 4David Barr@classmates.com>, Gross, Lynne Lynne Gross@classmates.com>, Lambard, Michael Michael Lynne Lynne Lynne Gross@classmates.com>, Lynne Lynne Lynne Lynne Gross@classmates.com>, Lynne Lynne Lynne Lynne Gross@classmates.com>, Lynne Lynne Lynne Lynne Lynne Gross@classmates.com>, Lynne Subject: Re: Yearbook Donation - Griswold High School Griswold Public Schools gGriswoldPublicSchools.org GriswoldPublicSchools.org

3/14

From: Smith, Clint <clinion.smith@classmates.com> Sent: Tuesday, November 15, 2022 4:00:35 PM
To: Cc: Barr, David; Gross, Lynne; Lambard, Michael
Subject: Re: Yearbook Donation - Griswold High School

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Oh good, please let us know when you're able to download the book, I think it is a 1940 book, not 1950.

Clint Smith

Sr. Director, Strategic Partnerships

PeopleConnect, Inc. | www.classmates.com

■@griswoldpublicschoois.org>

Date: Tuesday, November 15, 2022 at 12:12 PM

To: Smith, Clint <clinton.smith@classmates.com>

Cc: Barr, David <David.Barr@classmates.com>, Gross, Lynne <Lyrine Gross@classmates.com>, Lambard, Michael <Michael.Lambard@classmates.com>

Subject: Re: Yearbook Donation - Griswold High School

Griswold Public Schools

@GriswoldPublicSchools.org

GriswoldPublicSchools.org

From: Sent: Tuesday, November 15, 2022 2:24:13 PM To: Smith, Clint

Cc: Barr, David; Gross, Lynne; Lambard, Michael Subject: Re: Yearbook Donation - Griswold High School

Griswold Public Schools

@GriswoldPublicSchools.org

GriswoldPublicSchools.org

From: Smith, Clint <clinton.smith@classmates.com>
Sent: Tuesday, November 15, 2022 12:45:03 PM
To:
Cc: Barr, David; Gross, Lynne; Lambard, Michael
Subject: Re: Yearbook Donation - Griswold High School

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Hi hope you are doing well.

One of our engineers sent you a Dropbox link (maybe it's in spam?) to set up the yearbook digital file deposit. Can you please click the link within the Dropbox email and verify if you can see and download the one (1) test folder he put in there. It's a book from 1950. Once you confirm that you can see it and download it, he will start uploading the remaining books.

Thank you,

Clint Smith

Sr. Director, Strategic Partnerships

PeopleConnect, Inc. | www.classmates.com

From: Smith, Clint <ciinton.smith@classmates.com>

Date: Tuesday, November 8, 2022 at 10:37 AM

@griswoldpublicschoois.org>, Gross, Lynne <Lynne.Gross@classmates.com>, Lambard, Michael <Michael.Lambard@classmates.com>

Cc: Barr, David <David Barr@classmates.com>

Subject: Re: Yearbook Donation - Griswold High School

Hi 📰 – I'm trying to get an update from our technical team on the digital copies of your yearbooks. I will advise as soon as I hear back.

Thank you,

Clint Smith

Sr. Director, Strategic Partnerships

PeopleConnect, Inc. | www.classmates.com

From: @griswoldpublicschools.org>

Date: Friday, October 28, 2022 at 8:36 AM

To: Smith, Clint <clinton.smith@classmates.com>, Gross, Lynne <Lynne.Gross@classmates.com>, Lambard, Michael <Michael Lambard@classmates.com>

Cc: Barr, David <David.Barr@classmates.com>

Subject: Re: Yearbook Donation - Griswold High School

Griswold Public Schools

@GriswoldPublicSchools.org

GriswoldPublicSchools.org

From: Smith, Clint <olinton.smith@classmates.com>
Sent: Thursday, October 27, 2022 6:32:15 PM
To: Gross, Lynne; Lambard, Michael
Cc: Barr, David
Subject: Re: Yearbook Donation - Griswold High School

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Hi hope you are doing well. Yes, thank you very much for your patience but we are very happy to have those books on our site now and to get them back to you.

I'm working with our technical team to find the best way to deliver you a digital copy of each book. Chances are we will post them on a dropbox account that you can download from, but I'm working out those details.

I'll be back in touch when I have the plan in place. Thank you,

Clint Smith

Sr. Director, Strategic Partnerships

PeopleConnect, Inc. | www.classmates.com

## From: Gross, Lynne < Lynne, Gross@classmates.com> Date: Thursday, October 27, 2022 at 3:26 PM To: Gross@classmates.com>, Lambard, Michael < Michael Lambard@classmates.com>, Smith, Clint < ciinton.smith@classmates.com> Cc: Barr, David < David.Barr@classmates.com> Subject: RE: Yearbook Donation - Griswold High School Hi Please accept my apologies for not responding sooner and thank you so much for your patience through our transition time! We have completed scanning the remaining 19 books you sent, and they are now displaying on the website. The books have been packaged up and they should be shipping back out to you tomorrow with the following FedEx tracking numbers: 770333595422 770333596576 770333596679 770333595992 770333596500 We would be happy to receive the additional books when you are ready to send them, just let us know and we can create and send the shipping labels. For the digitized copies of your yearbooks, I'll let Clint update you on where we are with that process. Thanks again! Lynne @griswoldpublicschools.org> Sent: Monday, August 29, 2022 9:01 AM To: Gross, Lynne <1,yne, Gross@classmates.com>; Lambard, Michael <Michael.Lambard@classmates.com>; Smith, Clint <clinton.smith@classmates.com> Subject: Re: Yearbook Donation - Griswold High School Griswold Public Schools @GriswoldPublicSchools.org GriswoldPublicSchools.org From: Sent: Friday, July 29, 2022 4:19:09 PM To: Gross, Lynne; Lambard, Michael; Smith, Clint Subject: Re: Yearbook Donation - Griswold High School

Griswold Public Schools

@GriswoldPublicSchools.org

GriswoldPublicSchools.org From: Gross, Lynne <Lynne.Gross@classmates.com>
Sent: Friday, July 29, 2022 1:49:02 PM
To: Lambard, Michael; Smith, Clint
Subject: RE: Yearbook Donation - Griswold High School EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe. Hi I just wanted to reach out to you to let you know where we are at with scanning the remaining books. As you know we changed scanning vendors within the last few months, and we have had some difficulty with ensuring that the file formats were accurate which has delayed us in completing some of the scanning. The good news is that we hope to have your remaining books back to us within the next couple of weeks and will touch base with you to provide you with tracking when we ship them out. As for the PDF file copies, I wanted to touch base with you on providing you with those files. We're not sure if you have access to a file storage where we could drop the yearbook files or whether we need to provide you with access to a Drop Box folder where you can download them. Let us know what would work best for you and we can get working on getting the files ready for you. Thank you so much for your ongoing patience with this process. Best regards. Lynne From: Gross, Lynne Sent: Wednesday, June 8, 2022 11:56 AM To: State Control of the Control of Hi Thank you for reaching out. We have a new scanning partner that we are working with and there have been some delays due to this transition. We are hoping to have your books completed within the next few weeks and will keep you posted on the status. Please let us know if you have any questions and thank you for your patience! Best. Lynne From: \_\_\_\_\_ < @griswoldpublicschools.org>
Sent: Tuesday, June 7, 2022 5:32 PM To: Gross, Lynne <Lynne.Gross@peopleconnect.us>; Lambard, Michael <Michael.Lambard@peopleconnect.us>; Smith, Clint <Clinton.Smith@peopleconnect.us> Subject: Re: Yearbook Donation - Griswold High School Griswold Public Schools @GriswoldPublicSchools.org GriswoldPublicSchools.ora

From: Gross, Lynne <Lynne.Gross@peopleconnect.us>
Sent: Tuesday, April 12, 2022 12:36 PM
To: Lambard, Michael; Smith, Clint

Subject: RE: Yearbook Donation - Griswold High School

Hi <b>III</b>
Thanks for your response, we'll get those 34 books shipped back to you this week.
Best regards,
Lynne
From:
Griswoid Public Schools
@GriswoldPublicSchools.org
GriswoldPublicSchools.org  From: Gross, Lynne - Gross@peopleconnect.us>
Sent: Monday, April 11, 2022 2:43:51 PM  To: Subject: RE: Yearbook Donation - Griswold High School
Hi Table
We wanted to check in with you since we're experiencing a back log in our scanning. We have scanned 34 of your books and they are ready to ship back to you however, we still have the remaining 20 to scan. We will get to the remainder as soon as possible but it may take us a few more weeks to complete them.
We wanted to check in with you since we're experiencing a back log in our scanning. We have scanned 34 of your books and they are ready to ship back to you however, we still have the remaining 20 to scan. We will get to the remainder as soon as possible but it may take us a few more weeks to complete them.  We will be shipping the completed books back to you tomorrow and return the remainder when scanning is completed.
get to the remainder as soon as possible but it may take us a few more weeks to complete them.
get to the remainder as soon as possible but it may take us a few more weeks to complete them.  We will be shipping the completed books back to you tomorrow and return the remainder when scanning is completed.  Please let me know if you have any questions or concerns with this plan.  Thanks,
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get to the remainder as soon as possible but it may take us a few more weeks to complete them.  We will be shipping the completed books back to you tomorrow and return the remainder when scanning is completed.  Please let me know if you have any questions or concerns with this plan.  Thanks,  Lynne  From:  Sgriswoldpublicschools org> Sent: Wednesday, March 2, 2022 6:18 AM To: Lambard, Michael «Akchael Lambard@peopleconnect us»; Smith, Clint <clinton.smith@peopleconnect us=""> Cc: Gross, Lynne &lt;4-yhne - (Aynes-Gross@peopleconnect us).</clinton.smith@peopleconnect>
get to the remainder as soon as possible but it may take us a few more weeks to complete them.  We will be shipping the completed books back to you tomorrow and return the remainder when scanning is completed.  Please let me know if you have any questions or concerns with this plan.  Thanks,  Lynne  From:  Sgriswoldpublicschools org> Sent: Wednesday, March 2, 2022 6:18 AM To: Lambard, Michael «Akchael Lambard@peopleconnect us»; Smith, Clint <clinton.smith@peopleconnect us=""> Cc: Gross, Lynne &lt;4-yhne - (Aynes-Gross@peopleconnect us).</clinton.smith@peopleconnect>
get to the remainder as soon as possible but it may take us a few more weeks to complete them.  We will be shipping the completed books back to you tomorrow and return the remainder when scanning is completed.  Please let me know if you have any questions or concerns with this plan.  Thanks,  Lynne  From:  Sgriswoldpublicschools org> Sent: Wednesday, March 2, 2022 6:18 AM To: Lambard, Michael «Akchael Lambard@peopleconnect us»; Smith, Clint <clinton.smith@peopleconnect us=""> Cc: Gross, Lynne &lt;4-yhne - (Aynes-Gross@peopleconnect us).</clinton.smith@peopleconnect>
get to the remainder as soon as possible but it may take us a few more weeks to complete them.  We will be shipping the completed books back to you tomorrow and return the remainder when scanning is completed.  Please let me know if you have any questions or concerns with this plan.  Thanks,  Lynne  From:  Sgriswoldpublicschools org> Sent: Wednesday, March 2, 2022 6:18 AM To: Lambard, Michael «Akchael Lambard@peopleconnect us»; Smith, Clint <clinton.smith@peopleconnect us=""> Cc: Gross, Lynne &lt;4-yhne - (Aynes-Gross@peopleconnect us).</clinton.smith@peopleconnect>
get to the remainder as soon as possible but it may take us a few more weeks to complete them.  We will be shipping the completed books back to you tomorrow and return the remainder when scanning is completed.  Please let me know if you have any questions or concerns with this plan.  Thanks, Lynne  From:   In a high sevelopublics chocks on your and the properties of th

GriswoldPublicSchools.org
From:
To: Lambard, Michael; Smith, Clint Cc: Gross, Lynne
Subject: Re. Yearbook Donation - Griswold High School
Griswoid Public Schools
@GriswoldPublicSchools.org
GriswoldPublicSchools.org
From: Lambard, Michael <michael lambard@peopleconnectus=""></michael>
Sent: Friday, February 11, 2022 1:02:55 PM To: Smith, Clint Cc: Gross, Lynne
Subject: RE: Yearbook Donation - Griswold High School
Hello,
i can confirm that the books are at the office when I go back into the office on Tuesday. We tell people to please allow 6-8 weeks for scanning of their yearbooks. All 54 yearbooks should be returned all at the same time.
Thank you,
Michael Control of the Control of th
From:
Cc: Gross, Lynne <a href="mailto:checkbox">Cc: Gross, Lynne Gross@people.comect.us&gt;</a> Subject: Re: Yearbook Donation - Griswold High School
Griswold Public Schools  Griswold PublicSchools.org
ear syour unicumos or y
GriswoldPublicSchools.org
From: Sent: Friday, January 28, 2022 8:50:42 AM
To: Smith, Clint; Lambard, Michael Cc: Gross, Lynne
Subject: RE: Yearbook Donation - Griswold High School

Cheers From: Smith, Clint < Clinton. Smith@peopleconnect.us> Sent: Thursday, January 27, 2022 11:26 AM @griswoldpublicschools.org>; Lambard, Michael <Michael Lambard@peopleconnect.us> Cc: Gross, Lynne <Lynne.Gross@peopleconnect.us> Subject: Re: Yearbook Donation - Griswold High School Here is the new form. Please sign and return to me via email. Thank you. Clint @griswoldpublicschools.org> Date: Thursday, January 27, 2022 at 8:21 AM To: Lambard, Michael <Michael.Lambard@peopleconnect.us>, Smith, Clint <Clinton Smith@peopleconnect.us> Cc: Gross, Lynne <Lynne Gross@peopleconnect.us> Subject: RE: Yearbook Donation - Griswold High School From: Lambard, Michael <Michael.Lambard@peopleconnect.us> Sent: Thursday, January 27, 2022 11:20 AM @griswoldpublicschools.org>; Smith, Clint <Clinton Smith@peopleconnect us> Cc: Gross, Lynne < Lynne,Gross@peopleconnect.us> Subject: RE: Yearbook Donation - Griswold High School Hello, We do need those other books. Also I've attached new FedEx labels since we have moved office locations since the other ones were sent. From: @griswoldpublicschools.org>
Sent: Thursday, January 27, 2022 8:16 AM To: Smith, Clint <Clinton:Smith@peopleconnect.us>; Lambard, Michael <Michael Lambard@peopleconnect.us> Cc: Gross, Lynne <Lynne.Gross@peopleconnect.us> Subject: RE: Yearbook Donation - Griswold High School From: Smith, Clint <Ctinton.Smith@peopleconnect.us> Sent: Thursday, January 27, 2022 11:14 AM @griswoldpublicschools.org>; Lambard, Michael <\iichaet.Lambard@psopleconnect.us> Gross, Lynne <Lynne Gross@peopleconnect.us> Subject: Re: Yearbook Donation - Griswold High School Hi apologize for not getting back to you sooner. Michael - can you confirm that we need Griswold High School yearbooks from 1939, 1940, 1941, and 1945? If so can revise the submission form and send you a new copy for signature. Clint Smith Sr. Director, Strategic Partnerships PeopleConnect, Inc. | www.classmates.com From: 4 @griswoldpublicschools.org> Date: Thursday, January 27, 2022 at 8:08 AM

To: Lambard, Michael <Michael Lambard@peopleconnect.us>, Smith, Clint <Clinton Smith@peopleconnect.us>

Cc: Gross, Lynne < Lynne Gross@peopleconnect.us> Subject: RE: Yearbook Donation - Griswold High School

	Case 5.20-cv-09203-EMC Document 212 Filed 07/00/25 Page 40 of 155	
To: 'Lambard, Micha Cc: 'Gross, Lynne' <	uuary 25, 2022 12:51 PM ael' <michael lambard@peopleconnect.us="">; 'Smith, Clint' <clinton smith@peopleconnect.us=""> <lynne.gross@peopleconnect.us> pook Donation - Griswold High School</lynne.gross@peopleconnect.us></clinton></michael>	
To: 'Lambard, Micha Cc: Gross, Lynne <	coember 16, 2021 4:02 PM  ael' <michael.lambard@psopleconnect.us>; Smith, Clint <canton.smith@psopleconnect.us> Lynne Gross@psopleconnect.us&gt; soook Donation - Griswold High School</canton.smith@psopleconnect.us></michael.lambard@psopleconnect.us>	
Sent: Thursday, De To: Cc: Gross, Lynne <	ichael <michael lamberd@peopleconnect.us=""> seember 16, 2021 3:46 PM </michael>	
Hi Here are the 3 FedE	Ex labels for the yearbooks. If you have any other questions, please let me know. Thank you again for sending the yearbooks for scanning.	
To: Lambard, Micha Cc: Gross, Lynne <	ggriswoktpublicschoots.org> ecember 16, 2021 10:45 AM ael <michael lambard@peopteconnect.us="">; Smith, Clint <clintos.smith@peopteconnect.us> Lynns Gross@peopteconnect.us&gt; sook Donation - Griswold High School</clintos.smith@peopteconnect.us></michael>	
Sent: Thursday, De To: Cc: Gross, Lynne <	ichael < Michael Lambard@peopleconnect.us> ceember 16, 2021 12:26 PM	
Hi Sure that's no proble	lem at all. I'll create the labels & send them to you so that you can send the books whenever you're ready.	
Regards, Michael		
Sent: Thursday, De To: Lambard, Micha Cc: Gross, Lynne <	Sember 16, 2021 8:21 AM  ———————————————————————————————————	
		11/14

GriswoldPublicSchools.org

From: Smith, Clint <Clinton.Smith@peopleconnect.us>
Sent: Tuesday, December 14, 2021 12:58:09 PM

To:

Cc: Lambard, Michael; Gross, Lynne

Subject: Re: Yearbook Donation - Griswold High School

Here is the revised SIYY Submission Form. If it's acceptable, please sign and date, scan in and send to me via pdf, as well as keeping a copy to include with the boxes sent to Classmates.

I'm working out the details for the digital copy (online sharing) and I'll work with Michael on our Care team to send you FedEx labels for shipment to Classmates.

Thanks.

Clint Smith

Sr. Director, Strategic Partnerships

PeopleConnect, Inc. | www.classmates.com

@griswoldpublicschools.org>

Date: Monday, December 13, 2021 at 1:23 PM

To: Smith, Clint <Clinton.Smith@peopleconnect.us>
Cc: Lambard, Michael <Michael Lambard@peopleconnect.us>, Gross, Lynne <Lynne.Gross@peopleconnect.us>

Subject: Re: Yearbook Donation - Griswold High School

Griswold Public Schools

@GriswoldPublicSchools.org

GriswoldPublicSchools.org

From: Smith, Clint <Clinton.Smith@peopleconnect.us> Sent: Monday, December 13, 2021 3:26:28 PM

Cc: Lambard, Michael; Gross, Lynne

Subject: Re: Yearbook Donation - Griswold High School

Hi Question for you, what is the best format for you to receive the digital copy of the yearbooks? Our scanning partner can provide an online sharing location where the books can transfer in a searchable pdf format. Or, we could do a thumb drive and we could provide jpeg along with searchable pdf. I can get estimates on the total size so we could determine, for example, how many thumb drives we would need.

Clint Smith

Sr. Director, Strategic Partnerships

PeopleConnect, Inc. | www.classmates.com

@griswoldpublicschoois.org> From:

Date: Monday, December 13, 2021 at 6:29 AM To: Smith, Clint < Clinton Smith@peopleconnect.us>

Cc: Lambard, Michael < Michael Lambard@peopleconnect.us > , Gross, Lynne < Lynne Gross@peopleconnect.us >

Subject: Re: Yearbook Donation - Griswold High School

# EXHIBIT 10

From: Barr, David <david.barr@classmates.com> Sent: Friday, May 26, 2023 9:00 AM To: ### @griswoldpublicschools.org&gt;; Gross, Lynne <lynne.gross@classmates.com>; Smith, Clint <clinton.smith@classmates.com> Cc: Lambard, Michael <michael lambard@classmates.com=""> Subject: RE: Yearbook Donation - Griswold High School</michael></clinton.smith@classmates.com></lynne.gross@classmates.com></david.barr@classmates.com>
Hello My apologies for the delay. You may ship the books anytime you are ready!
Thank you again for contributing to the yearbook collection!
David Barr Member Care Tier IV
PeopleConnect, Inc.   Classmates
From: @griswoldpublicschoots.org> Sent: Monday, May 22, 2023 12:14 PM To: Gross, Lynne <lynne.gross@classmates.com>; Smith, Clint <ciinton.smith@classmates.com> Cc: Barr, David <oavid sarr@classmates.com="">; Lambard, Michael <michael.lambard@classmates.com> Subject: Re: Yearbook Donation - Griswold High School</michael.lambard@classmates.com></oavid></ciinton.smith@classmates.com></lynne.gross@classmates.com>
<u> </u>
Grisweld Public Schools
©GriswoldPublicSchools.org
GriswoidPublicSchools.org
From: Gross, Lynne <i.ynne.gross@classmates.com> Sent: Tuesday, April 25, 2023 11:30:24 AM To: Smith, Clint Cc: Barr, David; Lambard, Michael Subject: RE: Yearbook Donation - Griswold High School</i.ynne.gross@classmates.com>
EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.
Hi
Apologies for the delayed response, it's always super busy over here. We can certainly take the 3 older books, but we can't accept the 2017 or 2018 books at this time.
We may want to wait a couple of weeks before we have you ship them to us however, we can get the form emailed out to you so that we have at least that piece completed. I'll have David send you everything you need and coordinate this with you.
Thank you, Lynne

### 

From:
Subject: Re: Yearbook Donation - Griswold High School
Griswoid Public Schools
@GriswoidPublicSchools.org
GriswoldPublicSchools.org
From: Sent: Monday, November 28, 2022 11:01:22 AM To: Smith, Clint Cc: Barr, David; Gross, Lynne; Lambard, Michael Subject: Re: Yearbook Donation - Griswold High School
@Griswold Public Schools  @GriswoldPublicSchools.org
GriswoldPublicSchools.org
From: Smith, Clint <clinton.smith@classmates.com> Sent: Monday. November 28, 2022 10:59:43 AM To: Cc: Barr, David; Gross, Lynne; Lambard, Michael Subject: Re: Yearbook Donation - Griswold High School</clinton.smith@classmates.com>
EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.
Of course! And thank you for your patience during this long process. We are very happy to have these books on our site for everyone to enjoy.
Also, if you happen to know of any other schools or districts that may be interested, please let me know and we can check to see if those books are already on our site or not. We could follow up directly with that school/district and coordinate scanning, etc.
Thanks again
Best,
Clint Smith
Sr. Director, Strategic Partnerships
PeopleConnect, Inc.   www.classmates.com
From: Section of the Control of the

2/14

Cc: Barr, David Co: Barr, David Co: Barr@classmates.com>, Gross, Lynne Lynne.Gross@classmates.com>, Lambard, Michael <methodal <m To: Smith, Clint <clinton.smith@classmates.com> Griswold Public Schools @GriswoldPublicSchools.org GriswoldPublicSchools.org From: Smith, Clint <clinton.smith@classmates.com>
Sent: Monday, November 28, 2022 10:18:00 AM
To:
Cc: Barr, David; Gross, Lynne; Lambard, Michael
Subject: Re: Yearbook Donation - Griswold High School EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe. Hi — just checking if you have been able to download all of the books? Thanks, Clint Smith Sr. Director, Strategic Partnerships PeopleConnect, Inc. | www.classmates.com From: @griswoldpublics
Date: Wednesday, November 16, 2022 at 8:56 AM @griswoldpublicschools.org> To: Smith, Clint <clinton.smith@classmates.com> Cc: Barr, David <David Barr@classmates.com>, Gross, Lynne <Lynne.Gross@classmates.com>, Lambard, Michael <Michael Lambard@classmates.com> Subject: Re: Yearbook Donation - Griswold High School Griswold Public Schools @GriswoldPublicSchools.org GriswoldPublicSchools.org From: Smith, Clint <cli>clinton.smith@classmates.com> Sent: Wednesday, November 16, 2022 11:50:31 AM To: Cc: Barr, David; Gross, Lynne; Lambard, Michael Subject: Re: Yearbook Donation - Griswold High School EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe. Update apparently they plan to post multiple smaller batches of books on dropbox, the final batch by Friday. From: Smith, Clint <clinton smith@classmates.com> Date: Wednesday, November 16, 2022 at 7:54 AM To: @griswoldpublicschools.org> Cc: Barr, David <David Barr@classmates.com>, Gross, Lynne <Lynne.Gross@classmates.com>, Lambard, Michael <Michael Lambard@classmates.com> Subject: Re: Yearbook Donation - Griswold High School Great news! No, our tech team will likely post the remaining books all at once.

Griswold Public Schools

@GriswoldPublicSchools.org

GriswoldPublicSchools.org

From: Smith, Clint <clinton.smith@classmates.com> Sent: Tuesday, November 15, 2022 12:45:03 PM Cc: Barr, David; Gross, Lynne; Lambard, Michael
Subject: Re: Yearbook Donation - Griswold High School

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

hope you are doing well.

One of our engineers sent you a Dropbox link (maybe it's in spam?) to set up the yearbook digital file deposit. Can you please click the link within the Dropbox email and verify if you can see and download the one (1) test folder he put in there. It's a book from 1950. Once you confirm that you can see it and download it, he will start uploading the remaining books.

Thank you,

Clint Smith

Sr. Director, Strategic Partnerships

PeopleConnect, Inc. | www.classmates.com

From: Smith, Clint <clinton smith@classmates.com> Date: Tuesday, November 8, 2022 at 10:37 AM

4 ■@griswoldpublicschools.org>, Gross, Lynne <Lynne.Gross@classmates.com>, Lambard, Michael <Michael.Lambard@classmates.com>

Cc: Barr, David <David Barr@classmates.com>

Subject: Re: Yearbook Donation - Griswold High School

Hi — I'm trying to get an update from our technical team on the digital copies of your yearbooks. I will advise as soon as I hear back.

Thank you,

Clint Smith

Sr. Director, Strategic Partnerships

PeopleConnect, Inc. | www.classmates.com

@griswoldpublicschools.org>

Date: Friday, October 28, 2022 at 8:36 AM

To: Smith, Clint <clinten.smith@classmates.com>, Gross, Lynne <Lynne.Gross@classmates.com>, Lambard, Michael <Michael.Lambard@classmates.com>

Cc: Barr, David <David Barr@classmates.com>

Subject: Re: Yearbook Donation - Griswold High School

Griswold Public Schools

@GriswoldPublicSchools.org

GriswoldPublicSchools.org

From: Smith, Clint <clinton.smith@classmates.com> Sent: Thursday, October 27, 2022 6:32:15 PM
To: Gross, Lynne; Lambard, Michael To: Gross, Lynne, Cc: Barr, David

Subject: Re: Yearbook Donation - Griswold High School

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe

hope you are doing well. Yes, thank you very much for your patience but we are very happy to have those books on our site now and to get them back to you.

I'm working with our technical team to find the best way to deliver you a digital copy of each book. Chances are we will post them on a dropbox account that you can download from, but I'm working out those details.

I'll be back in touch when I have the plan in place. Thank you,

Clint Smith

Sr. Director, Strategic Partnerships

PeopleConnect, Inc. | www.classmates.com

From: Gross, Lynne <Lynne, Gross@classmates.com> Date: Thursday, October 27, 2022 at 3:26 PM

@griswoldpublicschools.org>, Lambard, Michael <Michael Lambard@classmates.com>, Smith, Clint <ciinton.smith@classmates.com> 

Subject: RE: Yearbook Donation - Griswold High School

Hi

Please accept my apologies for not responding sooner and thank you so much for your patience through our transition time!

We have completed scanning the remaining 19 books you sent, and they are now displaying on the website.

The books have been packaged up and they should be shipping back out to you tomorrow with the following FedEx tracking numbers:

770333595422

770333596576

770333596679

770333595992 770333596500

We would be happy to receive the additional books when you are ready to send them, just let us know and we can create and send the shipping labels.

For the digitized copies of your yearbooks, I'll let Clint update you on where we are with that process.

Thanks again!

Lynne

From: \_\_\_\_\_\_@griswoldpublicschools.org>
Sent: Monday, August 29, 2022 9:01 AM
To: Gross, Lynne <Lynne.Gross@classmates.com>; Lambard, Michael <Michael.Eambard@classmates.com>; Smith, Clint <clinton.smith@classmates.com>
Subject: Re: Yearbook Donation - Griswold High School

Griswold Public Schools

@GriswoldPublicSchools.org

### Case 3:20-cv-09203-EMC Document 212 Filed 07/06/23 Page 57 of 13:

GriswoidPublicSchools.org
From: Sent: Friday, July 29, 2022 4:19:09 PM To: Gross, Lynne; Lambard, Michael; Smith, Clint Subject: Re: Yearbook Donation - Griswold High School
Griswold Public Schools  @GriswoldPublicSchools.org
grotiswold rabites at the second seco
GriswoldPublicSchools.org
From: Gross, Lynne < Lynne, Gross@classmates.com> Sent: Friday, July 29, 2022 1:49:02 PM To: Lambard, Michael, Smith, Clint Subject: RE: Yearbook Donation - Griswold High School
EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.
н
I just wanted to reach out to you to let you know where we are at with scanning the remaining books. As you know we changed scanning vendors within the last few months, and we have had some difficulty with ensuring that the file formats were accurate which has delayed us in completing some of the scanning. The good news is that we hope to have your remaining books back to us within the next couple of weeks and will touch base with you to provide you with tracking when we ship them out.
As for the PDF file copies, I wanted to touch base with you on providing you with those files. We're not sure if you have access to a file storage where we could drop the yearbook files or whether we need to provide you with access to a Drop Box folder where you can download them.
Let us know what would work best for you and we can get working on getting the files ready for you.
Thank you so much for your ongoing patience with this process.
Best regards, Lynne
From: Gross, Lynne
Sent: Wednesday, June 8, 2022 11:56 AM  To: @griswoldpublicschools.org>; Lambard, Michael <michael.lambard@peopleconnect.us>; Smith, Clint <clinton.smith@peopleconnect.us> Subject: RE: Yearbook Donation - Griswold High School</clinton.smith@peopleconnect.us></michael.lambard@peopleconnect.us>
Hi
Thank you for reaching out. We have a new scanning partner that we are working with and there have been some delays due to this transition.
We are hoping to have your books completed within the next few weeks and will keep you posted on the status.
Please let us know if you have any questions and thank you for your patience!
Best, Lynne

From: Special Control of the Control
Griswold Public Schools
@GriswoldPublicSchools.org
GriswoldPublicSchools.org
From: Sent: Friday, February 11, 2022 1:06:19 PM To: Lambard, Michael; Smith, Clint Cc: Gross, Lynne Subject: Re: Yearbook Donation - Griswold High School
Griswoid Public Schools
使GnswoldPublicSchools.org
GriswoldPublicSchools.org
From: Lambard, Michael <a href="#">4Michael <a href<="" th=""></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a>
Subject: RE: Yearbook Donation - Griswold High School
Hello, I can confirm that the books are at the office when I go back into the office on Tuesday. We tell people to please allow 6-8 weeks for scanning of their yearbooks. All 54 yearbooks should be returned all at the same time.
Thank you, Michael
From:

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10/14

I apologize for not getting back to you sooner. Michael - can you confirm that we need Griswold High School yearbooks from 1939, 1940, 1941, and 1945? If so I can revise the submission form and send you a new copy for signature. Clint Smith Sr. Director, Strategic Partnerships PeopleConnect, Inc. | www.classmates.com From: @griswoldpublicschools.org> Date: Thursday, January 27, 2022 at 8:08 AM To: Lambard, Michael < Michael.Lambard@peopleconnect.us>, Smith, Clint < Clinton.Smith@peopleconnect.us> Cc: Gross, Lynne <Lynne Gross@peopleconnect.us> Subject: RE: Yearbook Donation - Griswold High School From: Sent: Tuesday, January 25, 2022 12:51 PM To: 'Lambard, Michael' <Michael Lambard@peopleconnect.us>; 'Smith, Clint' <Clinton.Smith@peopleconnect.us> Cc: 'Gross, Lynne' <Lynne.Gross@peopleconnect.us> Subject: RE: Yearbook Donation - Griswold High School From: Sent: Thursday, December 16, 2021 4:02 PM To: 'Lambard, Michael' <Michael.Lambard@psopleconnect.us>; Smith, Clint <Ctinton.Smith@psopleconnect.us> Cc: Gross, Lynne < Lynne Gross@peopleconnect.us> Subject: RE: Yearbook Donation - Griswold High School From: Lambard, Michael < Michael i.amberd@peopleconnect.us> Subject: RE: Yearbook Donation - Griswold High School Here are the 3 FedEx labels for the yearbooks. If you have any other questions, please let me know. Thank you again for sending the yearbooks for scanning. @griswoldpublicschools.org> Sent: Thursday, December 16, 2021 10:45 AM To: Lambard, Michael <Michael Lambard@peopleconnect.us>; Smith, Clint <Clinton.Smith@peopleconnect.us>

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Cc: Gross, Lynne <Lynne.Gross@peoplecomect.us>
Subject: RE: Yearbook Donation - Griswold High School

From: Lambard, Michael - Michael - Lambard@peopleconnect.us> Sent: Thursday, December 16, 2021 12:26 PM To: Sent: Thursday, December 16, 2021 12:26 PM Co: Gross, Lynne - Lynne,Gross@peopleconnect.us> Co: Gross, Lynne - Lynne,Gross@peopleconnect.us> Subject: RE: Yearbook Donation - Griswold High School
Hi Sure that's no problem at all. I'll create the labels & send them to you so that you can send the books whenever you're ready.  Regards,
Michael
From: <
Griswold Public Schools  Griswold Public Schools.org
GriswoidPublicSchools.org
From: Lambard, Michael <a href="https://doi.org/10.1001/j.com/html">https://doi.org/10.1001/j.com/html</a> Sent: Thursday, December 16, 2021 11:15:13 AM To: Smith, Clint; Cc: Gross, Lynne Cc: Gross, Lynne Subject: RE: Yearbook Donation - Griswold High School
Hi How many boxes do you think you'll use to send the yearbooks? Once I get that information I'll email you the FedEx labels that you can use for those packages. If you have any questions, please feel free to ask.
Regards, Michael
From: Smith, Clint <chinton.smith@peopleconnect.us> Sent: Thursday, December 16, 2021 8:12 AM To:</chinton.smith@peopleconnect.us>
Hi Of course, here you got
Michael – can you please work with Kayla to determine how many boxes will be needed to ship to Seattle in order to send her FedEx labels?
Thank you,
Clint Smith Sr. Director, Strategic Partnerships PeopleConnect, Inc.   www.classmates.com
From:

Hi Question for you, what is the best format for you to receive the digital copy of the yearbooks? Our scanning partner can provide an online sharing location where the books can transfer in a searchable pdf format. Or, we could do a thumb drive and we could provide jpeg along with searchable pdf. I can get estimates on the total size so we could determine, for example, how many thumb drives we would need.

Clint Smith

Sr. Director, Strategic Partnerships

13/14

PeopleConnect, Inc. | www.olassmates.com 4 @griswoldpublicschools.org> From: Date: Monday, December 13, 2021 at 6:29 AM To: Smith, Clint <Clinton.Smith@peopleconnect.us> Cc: Lambard, Michael < Michael Lambard@peopleconnect.us>, Gross, Lynne < Lynne. Gross@peopleconnect.us> Subject: Re: Yearbook Donation - Griswold High School

Griswold Public Schools

@GriswoldPublicSchools.org

GriswoidPublicSchools.org

From: Smith, Clint <Canton.Smatn@peoplecoanect.us> Sent: Friday, December 10, 2021 2:03:49 PM

To:

Cc: Lambard, Michael; Gross, Lynne Subject: Yearbook Donation - Griswold High School

Hello Our Member Care team passed along to me that you have 52 yearbooks from Griswold High School that you would like to loan to Classmates for scanning so they can appear on Classmates.com. Although we cannot accept the yearbooks from 2017 or 2018 at this time, we can accept all other years.

We greatly appreciate you reaching out to us and would be happy to bring in these books, scan them and return them to you. I understand you would like to get a file containing the digital versions of each yearbook in return? We should be able to accommodate that but the file(s) will be quite large in size, so I need to check what kind of file type we can utilize (USB drive, for example). I will investigate that and get back to you.

Also, I will get a SIYY Form specifically for this donation and send it to you, in order to accommodate all 50 books. What is the physical address you will send (and receive) the yearbooks from?

Thank you again for your donation and I will be back in touch shortly with a Form you can review and sign. We will also provide instructions for shipping.

Best.

Clint Smith

Sr. Director, Strategic Partnerships

PeopleConnect, Inc. | www.clasismates.com

# EXHIBIT 11

## #2286574 Thanks for your Interest in Submitting Your Yearbook!

Submitted Received via Requester @durangoschools.org> April 18, 2022 at 09:54 Web Form Status Group Ticket status Type Priority Assignee Closed Normal CM: Tier 3 Michael Lambard Solved Total time spent (sec) Time spent last update (sec) Contact Type Webform Email Category Yearbooks::Yearbook SIYY Program

April 18, 2022 at 09:54

Felicia Cantua April 18, 2022 at 10:45

Internal note

Transferring ticket to SIYY team/view

David darte April 18, 2022 at 12:50

Hi

We appreciate your interest in adding yearbooks to our site!

Please reply to this email with the following information:

- · Your name:
- · Your email address:
- Your telephone number:
- Your complete shipping address, including state and zip (physical addresses only):
- The name of the school:
- · The city, state:
- The years:
- · Loan or Donate:
- · Date of when you submitted your request online:

Once the above information is received, we will check our online inventory and if the yearbooks are needed, we'll send you instructions of the next step

Sincerely,

Case 3:20-cv-09203-EMC Document 212 Filed 07/06/23 Page 67 of 133

David Support Specialist Classmates.com

April 18, 2022 at 13:15



Peggy Bell April 19, 2022 at 09:24

Internal note

Manual submission

Michael Lambard April 26, 2022 at 09:39

Hi

Thank you for your willingness to share your yearbook with your fellow alumni on Classmates.com!

Once we are ready to receive your yearbook for scanning, we will send you another email with instructions as well as a shipping label to cover the cost of shipping. Please do not send us your yearbook just yet.

Don't forget your reward! As a thanks for your submission, we'll issue you a FREE 3-Month Classmates+ membership as soon as we receive your yearbook (limit one free membership per customer)!

We will be back in touch!

Sincerely,

Case 3:20-cv-09203-EMC Document 212 Filed 07/06/23 Page 68 of 133

Michael Member Care Team Classmates.com

Michael Lambard June 17, 2022 at 08:59

Internal note

Added info to Bulk tab on SIYY spreadsheet.

Support Software by Zendesk

# EXHIBIT 12

# EXHIBIT 13



### **Yearbook Submission Form**

**Instructions:** Thank you for submitting your yearbook! Please note that your yearbook will be scanned as is (written comments, etc.). Please remove any loose pages, photos, plastic protective covers, etc. that were not part of the original yearbook.

- 1. Complete and sign the section below.
- 2. Place the yearbook and this completed form in a protective box. Use bubble wrap, newspaper or other materials to protect the yearbook. Questions? Email us at **yearbookprogram@classmates.com**.

**Turn-Around Time:** The yearbook will be returned to you at the address provided below within 4-6 weeks after we receive your yearbook. NOTE: You may see your yearbook on the site prior to its return to you.

DO NOT DUPLICATE OR MAKE CHANGES TO THIS FORM. ANY UNAUTHORIZED COPIES OR CHANGES MAY DELAY THE SCANNING OF YOUR YEARBOOK. Corrections to your address, phone or email is acceptable. Please contact us if you have another yearbook to submit.

OWNER & YEARBOOK INFORMATION			
Yearbook Owner's Full Name:		School ID (SID):	
FedEx Deliverable Address:	94 TRIMTOWN RD	Yearbook Year:	1958, 1960, 1966, 1975, 1980, 1982- 2019
City/State:	NORTH SCITUATE, RI	School Name: Scituate High School	
ZIP Code:	02857		
Phone Number:		School City/State:	
Email Address:	@scituateschoolsri.net	N	lorth Scituate, RI

### **AUTHORIZATION**

I hereby agree to send Classmates.com. my yearbook so that it may be scanned and understand that Classmates.com. will return my yearbook to me via prepaid FedEx Express Saver service.

I agree that Classmates.com. may scan my yearbook "as-is", including all hand-written content contained therein, and hereby grant the perpetual, non-revocable right and license to use, publish, display, modify, market, distribute, transmit and create derivative works from the images therein for use on the world wide web, in email, and in any other electronic, print or mixed media (including graphics, recordings, reprints, film and/or photographs) for editorial, commercial, promotional and all other purposes. I hereby represent that I am the rightful owner of the yearbook that I am providing to Classmates.com. and have the right to grant the foregoing license to Classmates.com. Furthermore, I hereby release and discharge Classmates.com. and its affiliates, employees, agents, licensees, successors and assigns from any and all claims, demands or causes of actions that I may have or may in the future have for libel, defamation, invasion of privacy or right of publicity, infringement of copyright or trademark or violation of any other right arising out of or relating to any utilization of my vearbook.

I agree that I shall be entitled to no additional consideration or compensation as a result of granting the rights herein and that Classmates.com. may rely upon this Authorization to exercise the rights granted to it. Furthermore, I understand and agree that in no event will Classmates.com. be liable for any lost, damaged or destroyed yearbooks that may occur due to either the mail delivery or scanning process and that Classmates.com.'s aggregate liability for any claim shall under no circumstances exceed fifty United States Dollars (\$50 US).

	INTERNAL USE ONLY:   Duplicate   Barcode Error   Form Altered
SIYY – YB SUBMISSION FORM, Rev. 10/22/2019	☐ Form Not Signed/Dated ☐ Other

CONFIDENTIAL

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Yearbook Owner's Signature:			Date:	
SIYY – YB SUBMISSION FORM, Rev. 10/22/2019		SE ONLY:   Duplicat  Signed/Dated   Ot		☐ Form Altered

CONFIDENTIAL



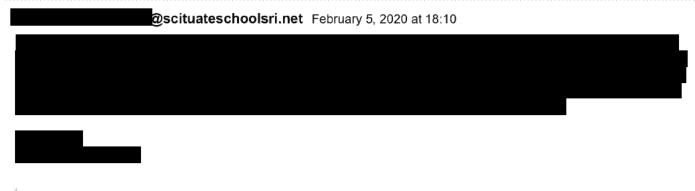
### #1364066 Your Classmates Yearbook Submission

Submitted Received via January 9, 2020 at 17:41 Closed Ticket Requester @scituateschoolsri.net @scituateschoolsri.net> Status Type Priority Group Assignee Ticket status Closed CM: Tier 3 David darte Solved Normal Total time spent (sec) Time spent last update (sec) Contact Type Agent Initiated Email Category Yearbooks::Yearbook SIYY Program @scituateschoolsri.net January 9, 2020 at 17:41 Internal note > On Nov 7, 2019, at 5:16 PM, Classmates <membercare@classmates.com> wrote: > Permanently deleted user January 10, 2020 at 10:47 Internal note Reason for transfer: I think this member has some confusion about the siyy program David darte January 14, 2020 at 09:30 Internal note Checking with Kim to see if we can provide digital scans David darte February 4, 2020 at 11:24 Hi Thanks for your message. I apologize for the delay. We will go ahead and scan the yearbooks and give you a digital copy. I see you are

I apologize for the delay. We will go ahead and scan the yearbooks and give you a digital copy. I see you are submitting 43 yearbooks to scan from Scituate High School in North Scituate RI. In order for us to send the correct amount of FedEx pre-paid shipping labels, how many boxes will you be sending?

Sincerely,

David Support Specialist Classmates.com



On Feb 4, 2020, at 2:24 PM, Classmates <membercare@classmates.com> wrote:

David darte February 7, 2020 at 14:19

Hello

Thank you in advance for submitting your 1958, 1960, 1966, 1975, 1980, 1982, 1983, 1984, 1985, 1986, 1987, 1988, 1989, 1990, 1991, 1992, 1993, 1994, 1995, 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, & 2019 Scituate High School yearbooks to <a href="mailto:Classmates.com">Classmates.com</a>. Please complete the steps below to send in your yearbooks:

- Complete and sign the attached Yearbook Submission Form, authorizing us to scan and publish your yearbooks.
- Remove any loose pages, photos, plastic covers, etc. that were not part of the original yearbooks.
- Place your yearbooks and the Yearbook Submission Form in a box. Use bubble wrap, newspaper, or other material to protect your yearbooks.
- Print the FedEx Prepaid Shipping Label attached, adhere it to your box and take to a FedEx Office location.

It's as easy as that! We'll scan your yearbooks, add them to our online collection and mail them back to you within 4-6 weeks.

Please mail your yearbooks to us as soon as possible so members of your class and school can enjoy the memories. If you have any questions, please email us at <a href="mailto:yearbookprogram@classmates.com">yearbookprogram@classmates.com</a>.

I have attached 12 FedEx Prepaid Shipping Labels. You may use these to ship the yearbooks and Flash drives. We are only able scan the original yearbook and are unable to use additional supplements, booklets, etc. If you are sending us your yearbook, we ask that you remove any additional material and only send the yearbook itself.

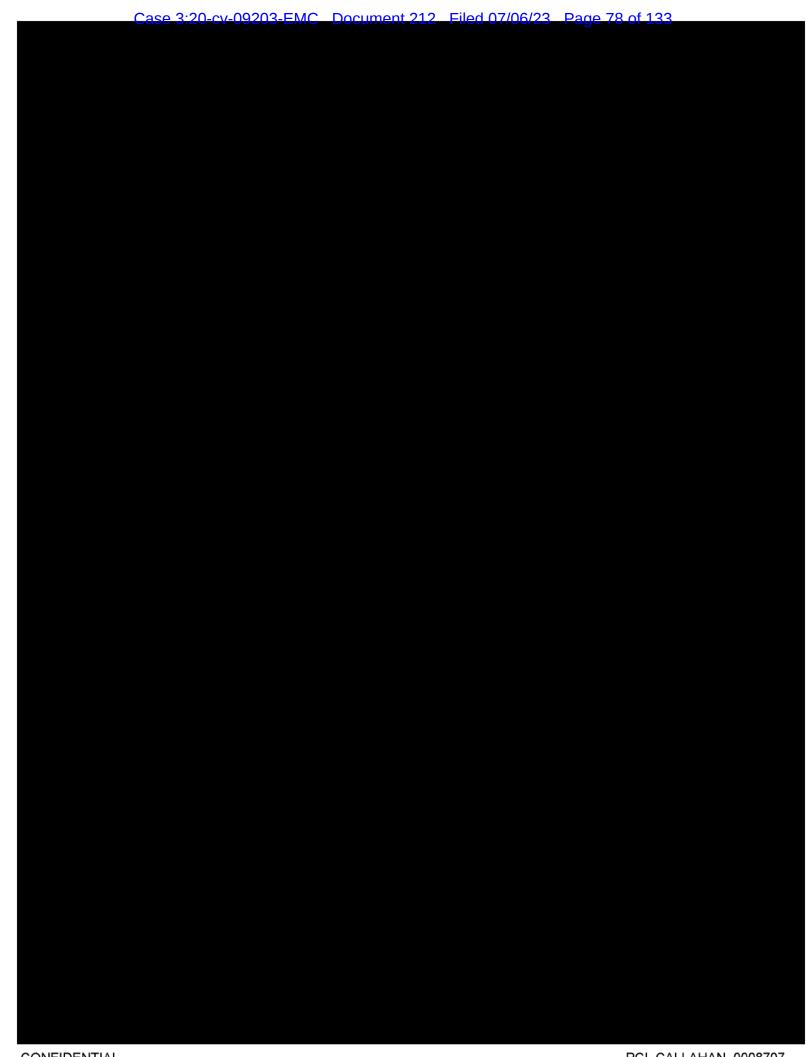
At this time, we're only focusing on high school yearbooks and are not able to accept yearbooks from other schools such as middle schools, colleges, etc. We appreciate your understanding!

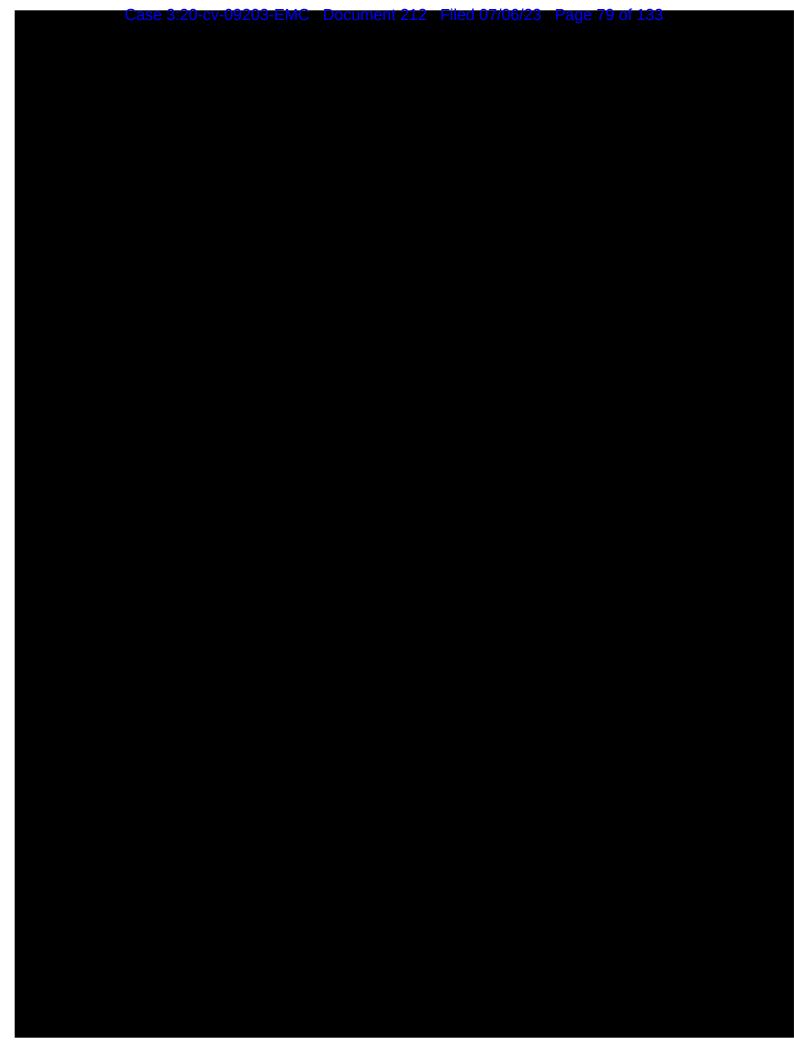
Thank you again for contributing to the Classmates yearbook collection.

Sincerely,

David Support Specialist Classmates.com

Support Software by Zendesk







### Yearbook Submission Form

**Instructions:** Thank you for submitting your yearbook! Please note that your yearbook will be scanned as is (written comments, etc.). Please remove any loose pages, photos, plastic protective covers, etc. that were not part of the original yearbook.

- 1. Complete and sign the section below.
- 2. Place the yearbook and this completed form in a protective box. Use bubble wrap, newspaper or other materials to protect the yearbook. Questions? Email us at **yearbookprogram@classmates.com**.

**Turn-Around Time:** The yearbook will be returned to you at the address provided below within 6-8 weeks after we receive your yearbook. NOTE: You may see your yearbook on the site prior to its return to you.

DO NOT DUPLICATE OR MAKE CHANGES TO THIS FORM. ANY UNAUTHORIZED COPIES OR CHANGES MAY DELAY THE SCANNING OF YOUR YEARBOOK. Corrections to your address, phone or email is acceptable. Please contact us if you have another yearbook to submit.

	OWNER & YEARB	OOK INFORMATION	
Yearbook Owner's Full Name:		School ID (SID):	
FedEx Deliverable Address:	207 SAN MARCO AVE	Yearbook Year:	1972 - 2010
City/State:	SAINT AUGUSTINE, FL	School Name: Florida Deaf	& Blind High School
ZIP Code:	32084		
Phone Number:		School City/State:	INT AUGUSTINE, FL
Email Address:			

#### **AUTHORIZATION**

I hereby agree to send Classmates.com. my yearbook so that it may be scanned and understand that Classmates.com, will return my yearbook to me via prepaid FedEx Express Saver service.

I agree that Classmates.com. may scan my yearbook "as-is", including all hand-written content contained therein, and hereby grant the perpetual, non-revocable right and license to use, publish, display, modify, market, distribute, transmit and create derivative works from the images therein for use on the world wide web, in email, and in any other electronic, print or mixed media (including graphics, recordings, reprints, film and/or photographs) for editorial, commercial, promotional and all other purposes. I hereby represent that I am the rightful owner of the yearbook that I am providing to Classmates.com. and have the right to grant the foregoing license to Classmates.com. Furthermore, I hereby release and discharge Classmates.com. and its affiliates, employees, agents, licensees, successors and assigns from any and all claims, demands or causes of actions that I may have or may in the future have for libel, defamation, invasion of privacy or right of publicity, infringement of copyright or trademark or violation of any other right arising out of or relating to any utilization of my yearbook.

I affirm that my yearbook does not contain any content that is illegal, obscene, pornographic or sexually explicit, depicts graphic or gratuitous violence or illegal drug paraphernalia, or is derogatory, demeaning, malicious, defamatory, abusive, hateful, racially or ethnically offensive, or otherwise determined to be objectionable. Classmates does not actively review each submitted yearbook prior to scanning, however your yearbook maybe removed from the website if it contains any of the above or for any reason Classmates may deem appropriate.

I agree that I shall be entitled to no additional consideration or compensation as a result of granting the rights herein and that Classmates.com. may rely upon this Authorization to exercise the rights granted to it. Furthermore, I understand and agree that in no event will Classmates.com. be liable for any lost, damaged or destroyed yearbooks that may occur due to either the mail delivery or scanning process and that Classmates.com's aggregate liability for any claim shall under no circumstances exceed fifty United States Dollars (\$50 times).

Yearbook Owner's Signature: Date:	
SIYY — YB SUBMISSION FORM, Rev. 07.01.2	3

### Box 2

**FSDB** Yearbooks

Deaf and Blind Departments
Deaf - "La Coquina" and Blind - "The Independent"

Hardcover – 1997-2010 (2 softcover books: La Coquina 2009 and 2010)

Total 28 books

Send to Classmates.com

From:

FSDB Museum

207 San Marco Ave.

St. Augustine, Fl. 32084

Email: @fsdbk12.org

Phone:



#### Yearbook Submission Form



**Instructions:** Thank you for submitting your yearbook! Please note that your yearbook will be scanned as is (written comments, etc.). Please remove any loose pages, photos, plastic protective covers, etc. that were not part of the original yearbook.

- Complete and sign the section below.
- Place the yearbook and this completed form in a protective box. Use bubble wrap, newspaper or other materials to protect the yearbook. Questions? Email us at yearbookprogram@classmates.com.

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OWNER & YEARBOOK INFORMATION				
Yearbook Owner's Full Name:		School ID (SID):		
FedEx Deliverable Address:	207 SAN MARCO AVE	Yearbook Year:	1972 - 2010	
City/State:	SAINT AUGUSTINE, FL	School Name: Florida Deaf	School Name: Florida Deaf & Blind High School	
ZIP Code:	32084		•	
Phone Number:		School City/State:	School City/State: SAINT AUGUSTINE, F	
Email Address:				

#### AUTHORIZATION

I hereby agree to send Classmates.com, my yearbook so that it may be scanned and understand that Classmates.com, will return my yearbook to me viu prepaid FedEx Express Saver service.

I agree that Classmates.com. may scan my yearbook "as-is", including all hand-written content contained therein, and hereby grant the perpetual, non-revocable right and license to use, publish, display, modify, market, distribute, transmit and create derivative works from the images therein for use on the world wide web, in email, and in any other electronic, print or mixed media (including graphics, recordings, reprints, film and/or photographs) for editorial, commercial, promotional and all other purposes. I hereby represent that I am the rightful owner of the yearbook that I am providing to Classmates.com. and have the right to grant the foregoing license to Classmates.com. Furthermore, I hereby release and discharge Classmates.com. and its affiliates, employees, agents, licensees, successors and assigns from any and all claims, demands or causes of actions that I may have or may in the future have for libel, defamation, invasion of privacy or right of publicity, infringement of copyright or trademark or violation of any other right arising out of or relating to any utilization of my yearbook.

I affirm that my yearbook does not contain any content that is illegal, obscene, pornographic or sexually explicit, depicts graphic or gratuitous violence or illegal drug paraphernalia, or is derogatory, demeaning, malicious, defamatory, abusive, hateful, racially or ethnically offensive, or atherwise determined to be objectionable. Classmates does not actively review each submitted yearbook prior to scanning, however your yearbook maybe removed from the website if it contains any of the above or for any reason Classmates may deem appropriate.

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Yearbook Owner's Signature		Date:
SIYY – YB SUBMISSION FORM, Rev. 07.0	: o Dupli o Other	cate @ Barcode Error @ Form Altered @ Form

### <u>Box 1</u>

**FSDB** Yearbooks

Deaf and Blind Departments "La Coquina"

Hardcover - 1972 to 1996

Total 24 books

FSDB Museum 207 San Marco Ave. St. Augustine, Fl. 32084

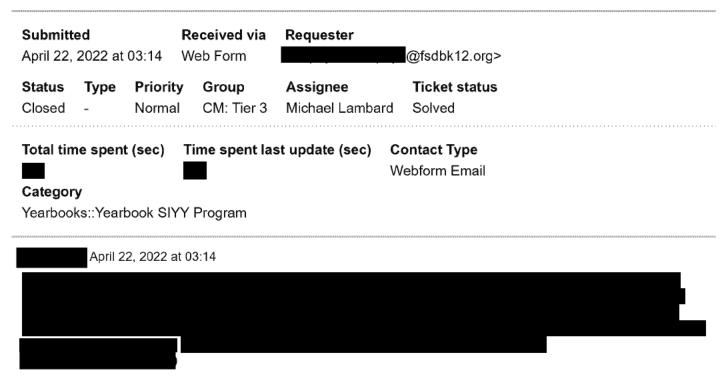
Email: @fsdbk12.org

Phone:

PCI\_CALLAHAN\_0008712

Sang do cor

### 🐞 #2290801 Thanks for your Interest in Submitting Your Yearbook!



David darte April 22, 2022 at 10:57

We appreciate your interest in adding yearbooks to our site!

Please reply to this email with the following information:

- · Your name:
- Your email address:
- Your telephone number:
- Your complete shipping address, including state and zip (physical addresses only):
- The name of the school:
- · The city, state:
- The years:
- Loan or Donate:
- · Date of when you submitted your request online:

Once the above information is received, we will check our online inventory and if the yearbooks are needed, we'll send you instructions of the next step

Sincerely,

David

Support Specialist

Classmates.com

April 24, 2022 at 22:54

From: Classmates <membercare@classmates.com> Date: Friday, April 22, 2022 at 1:57 PM To:</membercare@classmates.com>
Subject: Re: Ready to ship 52 (FSDB) Florida Deaf & Blind HS, yearbooks (St. Augustine, FI)  ##- Please type your reply above this line -##
THE FOODS TYPE YOU TOPIY ABOVE AND INTO THE
David (Classmates)
Apr 22, 2022, 10:57 PDT
· · · · · · · · · · · · · · · · · · ·
_
· •
Sincerely,
David Support Specialist Classmates.com



Apr 22, 2022, 3:14 PDT



Attachment(s)

Florida Deaf yearbooks.docx

This email is a service from Classmates.

[KWZXLM-8W7ZP]

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and may be made available to the public and media upon request.

Felicia Cantua April 25, 2022 at 08:32

Internal note

Transferring ticket to SIYY team/view

Peggy Bell April 25, 2022 at 12:26

Internal note

Manual submission

Michael Lambard April 27, 2022 at 08:37

Hi

Thank you for your willingness to share your yearbook with your fellow alumni on Classmates.com!

Once we are ready to receive your yearbook for scanning, we will send you another email with instructions as well as a shipping label to cover the cost of shipping. Please do not send us your yearbook just yet.

Don't forget your reward! As a thanks for your submission, we'll issue you a FREE 3-Month Classmates+ membership as soon as we receive your yearbook (limit one free membership per customer)!

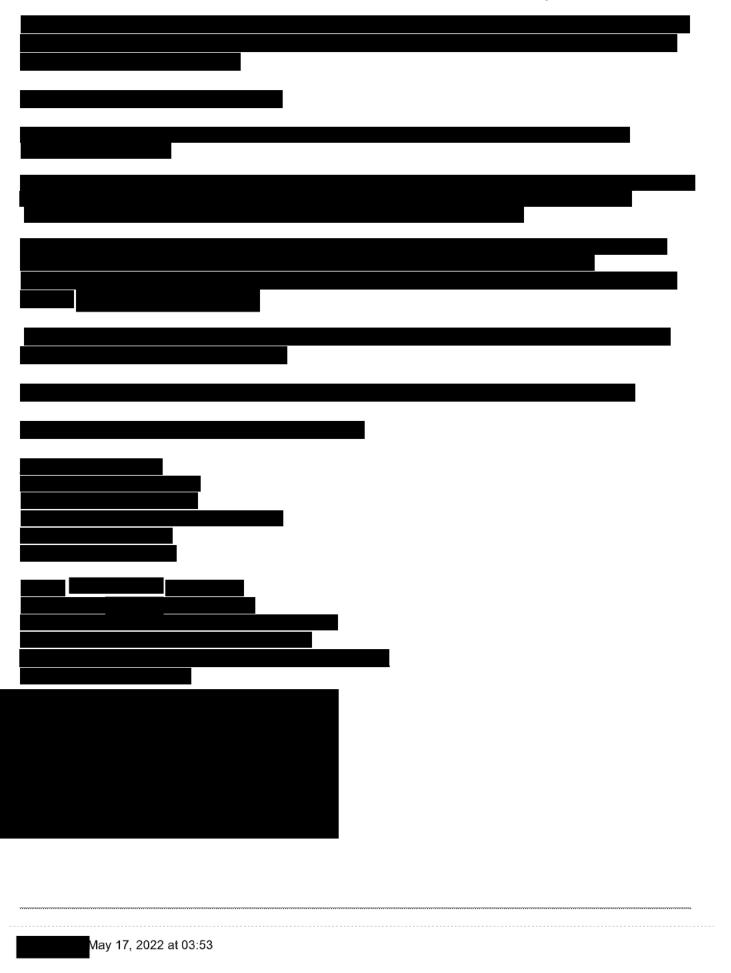
We will be back in touch!

Sincerely,

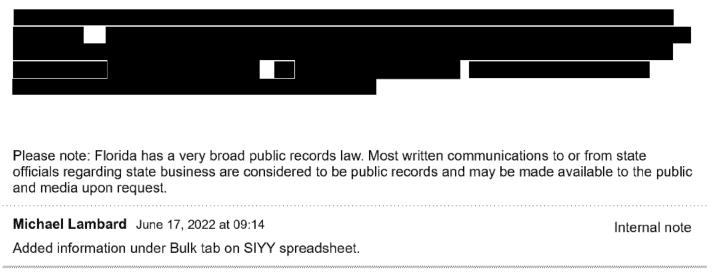
Michael Member Care Team Classmates.com

April 29, 2022 at 02:34

3 of 5 CONFIDENTIAL Case 3:20-cv-09203-EMC Document 212 Filed 07/06/23 Page 89 of 133



4 of 5 CONFIDENTIAL Case 3:20-cv-09203-EMC Document 212 Filed 07/06/23 Page 90 of 133



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#### Yearbook Submission Form



**Instructions:** Thank you for submitting your yearbook! Please note that your yearbook will be scanned as is (written comments, etc.). Please remove any loose pages, photos, plastic protective covers, etc. that were not part of the original yearbook.

- 1. Complete and sign the section below.
- 2. Place the yearbook and this completed form in a protective box. Use bubble wrap, newspaper or other materials to protect the yearbook. Questions? Email us at **yearbookprogram@classmates.com.**

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DO NOT DUPLICATE OR MAKE CHANGES TO THIS FORM. ANY UNAUTHORIZED COPIES OR CHANGES MAY DELAY THE SCANNING OF YOUR YEARBOOK. Corrections to your address, phone or email is acceptable. Please contact us if you have another yearbook to submit.

OWNER & YEARBOOK INFORMATION			
Yearbook Owner's Full Name:		School ID (SID):	
FedEx Deliverable Address:		Yearbook Year:	1979, 1986, 1990, 1991
City/State:		School Name:	O'Hara High School
ZIP Code:			_
Phone Number:		School City/State:	KANSAS CITY, MO
Email Address:			

#### **AUTHORIZATION**

I hereby agree to send Classmates.com. my yearbook so that it may be scanned and understand that Classmates.com. will return my yearbook to me via prepaid FedEx Express Saver service.

I agree that Classmates.com. may scan my yearbook "as-is", including all hand-written content contained therein, and hereby grant the perpetual, non-revocable right and license to use, publish, display, modify, market, distribute, transmit and create derivative works from the images therein for use on the world wide web, in email, and in any other electronic, print or mixed media (including graphics, recordings, reprints, film and/or photographs) for editorial, commercial, promotional and all other purposes. I hereby represent that I am the rightful owner of the yearbook that I am providing to Classmates.com. and have the right to grant the foregoing license to Classmates.com. Furthermore, I hereby release and discharge Classmates.com. and its affiliates, employees, agents, licensees, successors and assigns from any and all claims, demands or causes of actions that I may have or may in the future have for libel, defamation, invasion of privacy or right of publicity, infringement of copyright or trademark or violation of any other right arising out of or relating to any utilization of my yearbook.

I affirm that my yearbook does not contain any content that is illegal, obscene, pornographic or sexually explicit, depicts graphic or gratuitous violence or illegal drug paraphernalia, or is derogatory, demeaning, malicious, defamatory, abusive, hateful, racially or ethnically offensive, or otherwise determined to be objectionable. Classmates does not actively review each submitted yearbook prior to scanning, however your yearbook maybe removed from the website if it contains any of the above or for any reason Classmates may deem appropriate.

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00).		
Yearbook Owner's Signature:	Date:	

SIYY - YB SUBMISSION FORM, Rev. 07.01.2020

INTERNAL USE ONLY: □ Duplicate	□ Barcode Error	$ \square \; Form \; Altered \;$	□ Form
Not Signed/Dated - Other			



#### Yearbook Submission Form

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OWNER & YEARBOOK INFORMATION			
Yearbook Owner's Full Name:		School ID (SID):	
FedEx Deliverable Address:		Yearbook Year:	1995, 1998-2016
City/State:		School Name: O'Hara High Sch	
ZIP Code:			_
Phone Number:		School City/State:	KANSAS CITY, MO
Email Address:			

### **AUTHORIZATION**

I hereby agree to send Classmates.com. my yearbook so that it may be scanned and understand that Classmates.com. will return my yearbook to me via prepaid FedEx Express Saver service.

I agree that Classmates.com. may scan my yearbook "as-is", including all hand-written content contained therein, and hereby grant the perpetual, non-revocable right and license to use, publish, display, modify, market, distribute, transmit and create derivative works from the images therein for use on the world wide web, in email, and in any other electronic, print or mixed media (including graphics, recordings, reprints, film and/or photographs) for editorial, commercial, promotional and all other purposes. I hereby represent that I am the rightful owner of the yearbook that I am providing to Classmates.com. and have the right to grant the foregoing license to Classmates.com. Furthermore, I hereby release and discharge Classmates.com. and its affiliates, employees, agents, licensees, successors and assigns from any and all claims, demands or causes of actions that I may have or may in the future have for libel, defamation, invasion of privacy or right of publicity, infringement of copyright or trademark or violation of any other right arising out of or relating to any utilization of my yearbook.

I affirm that my yearbook does not contain any content that is illegal, obscene, pornographic or sexually explicit, depicts graphic or gratuitous violence or illegal drug paraphernalia, or is derogatory, demeaning, malicious, defamatory, abusive, hateful, racially or ethnically offensive, or otherwise determined to be objectionable. Classmates does not actively review each submitted yearbook prior to scanning, however your yearbook maybe removed from the website if it contains any of the above or for any reason Classmates may deem appropriate.

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00).		
Yearbook Owner's Signature:	Date:	

SIYY - YB SUBMISSION FORM, Rev. 07.01.2020

INTERNAL USE ONLY: □ Duplicate	□ Barcode Error	$ \square \; Form \; Altered \;$	□ Form
Not Signed/Dated - Other			

### #2280316 Thanks for your Interest in Submitting Your Yearbook!





Peggy Bell April 12, 2022 at 08:31

Internal note

Transferring ticket to SIYY team/view

David darte April 12, 2022 at 11:27

Hi,

We appreciate your interest in adding yearbooks to our site!

Currently we can accept all yearbooks up until 2016. We are not able to accept yearbooks published after 2016. We are currently experiencing a high demand in processing the yearbook submissions, so there may be a delay in processing your submission. Please reply to this email with the following information:

- Your name:
- Your email address:
- Your telephone number:
- Your complete shipping address, including state and zip (physical addresses only):
- The name of the school:
- · The city, state:
- The years:
- · Loan or Donate:
- Date of when you submitted your request online:

Once the above information is received, we will check our online inventory and if the yearbooks are needed, we'll send you instructions of the next step

Sincerely, David Support Specialist Classmates.com April 13, 2022 at 11:33 On Tuesday, April 12, 2022, 01:27:29 PM CDT, Classmates <membercare@classmates.com> wrote: Peggy Bell April 14, 2022 at 11:10 Internal note Manuel submission Michael Lambard April 18, 2022 at 11:34 Hi Thank you for your willingness to share your yearbook with your fellow alumni on Classmates.com! Once we are ready to receive your yearbook for scanning, we will send you another email with instructions as well as a shipping label to cover the cost of shipping. Please do not send us your yearbook just yet.

Don't forget your reward! As a thanks for your submission, we'll issue you a FREE 3-Month Classmates+ membership as soon as we receive your yearbook (limit one free membership per customer)!

We will be back in touch!

Case 3:20-cv-09203-EMC Document 212 Filed 07/06/23 Page 98 of 133

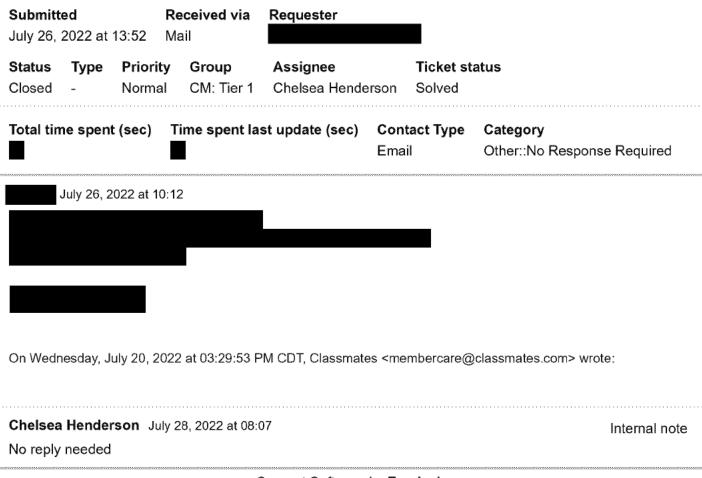
Sincerely,

Michael Member Care Team Classmates.com

Support Software by **Zendesk** 

3 of 3 CONFIDENTIAL

### #2394732 Re: Your Classmates Yearbook Submission



Support Software by Zendesk



#### Yearbook Submission Form

Instructions: Thank you for submitting your yearbook! Please note that your yearbook will be scanned as is (written comments, etc.). Please remove any loose pages, photos, plastic protective covers, etc. that were not part of the original yearbook.

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Corrections to your address, phone or email is acceptable. Please contact us if you have another yearbook to submit.

	OWNER & YEARBOOK INFORMATION			
Yearbook Owner's Full Name:		School ID (SID):		
FedEx Deliverable Address;	113 SAINT MARYS PL	Yearbook Year:	2013 - 2020	
City/State:	LAUREL, MD	School Name: St. Vincent Pallotti High School		
ZIP Code:	20707			
Phone Number:		School City/State:		
Email Address:	@pallottihs.org			

#### **AUTHORIZATION**

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I affirm that my yearbook does not contain any content that is illegal, obscene, pornographic or sexually explicit, depicts graphic or gratuitous violence or illegal drug paraphernalia, or is derogatory, demeaning, malicious, defamatory, abusive, hateful, racially or ethnically offensive, or otherwise determined to be objectionable. Classmates does not actively review each submitted yearbook prior to scanning, however your yearbook maybe removed from the website if it contains any of the above or for any reason Classmates may deem appropriate.

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***************************************	***************************************
Yearbook Owner's Signature	Date:

SIYY - Y8 SUBMISSION FORM, Rev. 07.01.2020

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a form



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	3.00			
Yearbook Owner's Full Name:		School ID (SID):	-	
FedEx Deliverable Address:	113 SAINT MARYS PL	Yearbook Year:	2011 & 2012	
City/State:	LAUREL, MD	School Name: St. Vincent Pallotti High School		
ZIP Code:	20707			
Phone Number:		School City/State:	LAUREL, MD	
Email Address:	@pallottihs.org		·	

### **AUTHORIZATION**

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SIYY - YB SUBMISSION FORM, Rev. 07.01.2020

INTERNAL USE ONLY: | Duplicate | Barcode Error | Form Altered | Diplom Not Signed/Dated | Other | |

### #1805767 Your Classmates Yearbook Submission

Submitted Received via Requester December 2, 2020 at 09:33 Closed Ticket @pallottihs.org> Status Group Ticket status Type Priority Assignee Closed Normal CM: Tier 3 David darte Solved Total time spent (sec) Time spent last update (sec) **Contact Type** Agent Initiated Email Category Yearbooks::Yearbook SIYY Program December 2, 2020 at 09:33 @pallottihs.org Samantha Carlson December 3, 2020 at 06:50 Internal note Reason for transfer: member req status of yrbk submission. David darte December 4, 2020 at 12:41 Internal note Will confirm with Mike on 12/8 as FedEx shows delivered on 12/2. David darte December 8, 2020 at 13:49 Hi

Thank you for your yearbook submission.

We received your yearbooks on 12/2/2020. We've issued a free 3 Month Classmates + membership for sending in your yearbooks. Your full access will expire on 3/8/2021 and your membership will go back to free status at that time.

If you'd like to continue your Classmates+ membership after it expires, click <a href="https://secure.classmates.com/checkout/start?type=upgrade&t=mc\_cart">https://secure.classmates.com/checkout/start?type=upgrade&t=mc\_cart</a> for our 58% off member appreciation discount.

If you'd prefer to order over the phone, please call us at 1-800-779-8689, Monday through Friday between 7:00 a.m. and 4:00 p.m. Pacific Time. Be sure to mention this specific discount when you call!

If you have any further questions, please let us know. Sincerely,

David

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Support Specialist Classmates.com

December 8, 2020 at 14:39

Felicia Cantua December 8, 2020 at 14:50

Internal note

Transferring ticket to SIYY team/view

David darte December 9, 2020 at 14:24

Hi

Thank you for sending in your yearbook to add to our collection. Your yearbook will be visible on the Classmates site as soon as possible. Please note this entire process takes several weeks to complete from start to finish. We appreciate your patience!

Sincerely,

David Support Specialist Classmates.com

Support Software by Zendesk

### #1791631 Your Classmates Yearbook Submission

Submitted Received via Requester November 5, 2020 at 14:08 Web Form @pallottihs.org> Status Ticket status Type Priority Group Assignee Closed Normal CM: Tier 3 David darte Solved Total time spent (sec) Time spent last update (sec) **Contact Type** Agent Initiated Email Category Yearbooks::Yearbook SIYY Program

Michael Lambard November 5, 2020 at 14:08

Hello

Thank you in advance for submitting your **2011 & 2012 St. Vincent Pallotti High School** yearbooks to <u>Classmates.com</u>.

Please mail your yearbook to us as soon as possible so members of your class and school can enjoy the memories.

As a thanks for your submission, we'll issue you a FREE 3-month Classmates+ membership as soon as we receive your yearbook!

Please complete the steps below to send in your yearbook:

- Complete and sign the attached Yearbook Submission Form, authorizing us to scan and publish your vearbook.
- Remove any loose pages, photos, plastic covers, etc. that were not part of the original yearbook.
- Place your yearbook and the Yearbook Submission Form in a box. Use bubble wrap, newspaper, or other material to protect your yearbook.
- Print the FedEx Prepaid Shipping Label attached, adhere it to your box and take to a FedEx Office location.

It's as easy as that! We'll scan your yearbook, add it to our online collection and mail it back to you within 4-6 weeks.

If you have any questions, please reply directly to this email. Thank you again for contributing to the Classmates yearbook collection!

Sincerely,

Michael Member Care Team Classmates.com

November 6, 2020 at 15:05



On Nov 6, 2020, at 6:01 PM, Classmates <membercare@classmates.com> wrote:

David darte November 9, 2020 at 13:52

Hi

Thanks for your message.

Please send us the the years you would like to send in. If you are submitting yearbooks other than Dusable High School in Chicago, IL, please also list the school name, city and state. We will reply with the yearbook submission forms for these yearbooks if they are needed.

Thank you in advance for your time.

Sincerely,

David Support Specialist Classmates.com



On Nov 9, 2020, at 4:52 PM, Classmates <membercare@classmates.com> wrote:

David darte November 9, 2020 at 14:36

Hi 💮

Thanks for your message.

I apologize for the error. Please disregard the previous email. Please respond with the additional years you wish to submit for St. Vincent Pallotti High School in Laurel Md.

Thank you in advance for your time.

Sincerely,

David

Support Specialist

Classmates.com

November 10, 2020 at 05:27



David darte November 11, 2020 at 15:12

Hi

Thanks for your message.

I have attached the Yearbook Submission form for the 2013 through 2020 St. Vincent Pallotti High School yearbooks. You may include them with your 2011 and 2012 yearbooks that you previously submitted.

If you have any further questions, please let us know.

Sincerely,

David Support Specialist Classmates.com

Support Software by Zendesk

classmates

### **Yearbook Submission Form**

**Instructions:** Thank you for submitting your yearbook! Please note that your yearbook will be scanned as is (written comments, etc.). Please remove any loose pages, photos, plastic protective covers, etc. that were not part of the original yearbook.

- 1. Complete and sign the section below.
- 2. Place the yearbook and this completed form in a protective box. Use bubble wrap, newspaper or other materials to protect the yearbook. Questions? Email us at **yearbookprogram@classmates.com**.

	IS FORM. ANY UNAUTHORIZED COPIES OR CHANGES MAY bhone or email is acceptable. Please contact us if you have an		
OWN	IER & YEARBOOK INFORMATION		
Yearbook Owner's Full Name:	School ID (SID):		
FedEx Deliverable			
Address:	Yearbook Year:	2008 - 2016	
City/State:	School Name: Middleto	School Name: Middletown North High Schoo	
ZIP Code:			
Phone Number:	School City/State:	MIDDLETOWN, N	
Email Address:			
	AUTHORIZATION		
yearbook be returned to me.  I agree that Classmates.com may scan my yearbook perpetual, non-revocable right and license to use, the images therein for use on the world wide web, recordings, reprints, film and/or photographs) for the rightful owner of the yearbook and that I am at the foregoing license to Classmates.com. Further agents, licensees, successors and assigns from any	ates.com and understand and acknowledge that under no circle.com and understand and acknowledge that under no circle. When the contained there is publish, display, modify, market, distribute, transmit and creatin email, and in any other electronic, print or mixed media (in editorial, commercial, promotional and all other purposes. I donating to Classmates.com and that I have the right to make some of the properties and discharge Classmates.com and its vand all claims, demands or causes of actions that I may have of publicity, infringement of copyright or trademark or violatic vearbook.	in, and hereby grant the nte derivative works from ncluding graphics, hereby represent that I am nuch donation and to grant affiliates, employees, e or may in the future have	
gratuitous violence or illegal drug paraphernalia, ethnically offensive, or otherwise determined to be scanning, however your yearbook maybe removed deem appropriate.  I agree that I shall be entitled to no additional Classmates.com may rely upon this Authorization will Classmates.com be liable for any lost, dama	entent that is illegal, obscene, pornographic or sexually explicition or is derogatory, demeaning, malicious, defamatory, abusive, we objectionable. Classmates does not actively review each subdifferent the website if it contains any of the above or for any real consideration or compensation as a result of granting to exercise the rights granted to it. Furthermore, I understandinged or destroyed yearbooks that may occur due to the mail shall under no circumstances exceed Fifty United States Doll	hateful, racially or omitted yearbook prior to cason Classmates may the rights herein and that and agree that in no even the delivery process and that	
Yearbook Owner's Signature:	Date:	Date:	
SIYY – YB SUBMISSION FORM, Rev. 07.01.2020		INTERNAL USE ONLY: □ Duplicate □ Barcode Error □ Form Altered □ Form Not Signed/Dated □ Other	

CONFIDENTIAL

### #2680942 Your Classmates Yearbook Submission

Submitted Received via Requester May 19, 2023 at 08:11 Web Widget Status Type Priority Group Ticket status Assignee Closed Normal CM: Tier 3 David darte Solved Total time spent (sec) Time spent last update (sec) Contact Type Agent Initiated Email Category Account Administration::Misregistration May 19, 2023 at 08:11 Submitted from: https://help.classmates.com/hc/en-us

David darte May 22, 2023 at 14:07

Hi

We appreciate your interest in adding yearbooks to our site!

Please reply to this email with the following information:

- · Your name:
- · Your email address:
- Your telephone number:
- Your complete shipping address, including state and zip (physical addresses only):
- . The name of the school:
- . The city, state:
- The years:
- · Loan or Donate:
- · Date of when you submitted your request online:

Once the above information is received, we will check our online inventory and if the yearbooks are needed, we'll send you instructions of the next step

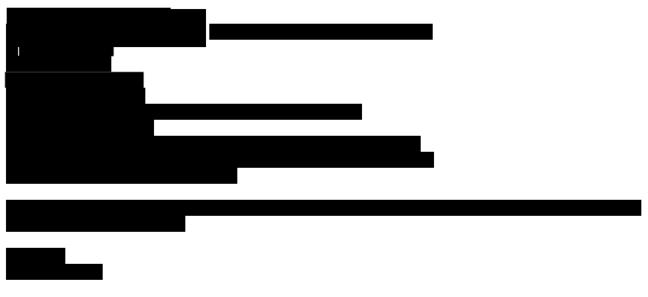
Sincerely,

David

Support Specialist

Classmates.com

May 22, 2023 at 17:33



Sent from my iPhone

On May 22, 2023, at 5:07 PM, Classmates <membercare@classmates.com> wrote:

David darte May 23, 2023 at 07:51

Internal note

Preparing submission

David darte May 23, 2023 at 08:20

Hello

We appreciate that you brought this to our attention! We've updated our records. Please disregard any residual emails over the next 10 days, since a few emails might already be scheduled for delivery.

To register at Classmates.com under your own name and school info, simply <u>click here</u> to get started. And once you've registered, click this link

https://secure.classmates.com/checkout/start?type=upgrade&t=mc\_cart for a special member appreciation discount that will save you 58% off of your next membership term!

Thank you in advance for submitting your 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015 & 2016 Middletown North High School yearbooks to Classmates.com.

Please mail your yearbook to us as soon as possible so other members of Classmates.com can enjoy the memories.

As a thanks for your submission, we'll issue you a FREE 3-month Classmates+ membership as soon as we receive your yearbook (limit one free membership per customer)!

Please complete the steps below to send in your yearbook:

- Complete and sign the attached Yearbook Submission Form, authorizing us to scan and publish your yearbook.
- Remove any loose pages, photos, plastic covers, etc. that were not part of the original yearbook.
- Place your yearbook and the Yearbook Submission Form in a box. Use bubble wrap, newspaper, or other material to protect your yearbook.
- Print the FedEx Prepaid Shipping Label attached, adhere it to your box and take to a FedEx Office location.

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It's as easy as that! We'll scan your yearbooks, and add them to our online collection

If you have any questions, please reply directly to this email. Thank you again for contributing to the Classmates yearbook collection!

Sincerely,

David Support Specialist Classmates.com

Support Software by **Zendesk**